

## Competition in Connections - Consultation on WPD's Competition Notices

### Customer Feedback

Do you agree with the following statements?	Agree	Disagree	Any other comments
I am aware that I have a choice when seeking a connection and that WPD is transparent in promoting choice	✓		
WPD provides sufficient information (web-site leaflets, offer letters, staff awareness) about Competition in Connections	✓		
There is sufficient choice of alternative connection providers in my area	✓		
It is straightforward to get a competitive offer from WPD	✓		
WPD pricing on connection letters is transparent	✓		
WPD's Offer letter allows me to make a comparison with competitive offerings	✓		
I have benefitted from the development of Competition	✓		
I have seen service improvements resulting from the development of competition	✓		

### Which areas do you operate in - please tick

East Midlands	
West Midlands	
South Wales	
South West England	✓

LV	✓
HV	✓
EHV	
LV generation	
HV/EHV generation	
Unmetered Local Authority	
Unmetered PFI	✓

**Name.....** *Paul Hounman*  
**Company.....** *STANGVOX LTD*  
**Date.....** *13<sup>th</sup> December 2012.*

