



# CENTREGREAT LIMITED

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James Veaney,  
Head of Distribution Policy  
Ofgem  
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7<sup>th</sup> January 2013

Dear James

## **Competition in Connections - Consultation on WPD's Competition Notices**

Ofgem is currently seeking views on the development of competition in connections in WPD's operating areas, following the submission by WPD of "Competition Notices" on 26 October 2012.

Please find enclosed our views on our experience of operating in WPD's area.

Yours Sincerely

*Julian O'Brien*

**Julian O'Brien**

**Manager  
Centregreat Ltd**

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## Competition in Connections - Consultation on WPD's Competition Notices

### Competitor Feedback

Do you agree with the following statements?	Agree	Disagree	Any other comments
Customers are aware that competitive alternatives exist.	✓		
WPD takes appropriate measures to ensure that customers are aware of the competitive alternatives available to them.	✓		
WPD's procedures and processes allow competitors to compete effectively including access to network data and policy documents.	✓		<i>Network Data and Policy Documents have always been available by following the WPD Procedures for access.</i>
WPD provides assistance to competitors in entering the RMSs (Relevant Market Segments).	✓		
WPD listens to our requirements and responds positively and acts pro-actively to improve processes.	✓		<i>WPD has consistently provided positive responses since the start of CIC in 2006.</i>
WPD's non-contestable charging regime compares favourably with others.	✓		<i>WPD operate a very competitive rates for contestable &amp; non-contestable works.</i>
WPD compares favourably with other DNOs.	✓		
Our experience of working with WPD gives us confidence that they will operate appropriately if price regulation is lifted.	✓		<i>It would be unlikely that WPD would alter their position after operating CIC effectively for almost 7 years.</i>

### Which areas do you operate in – please tick

East Midlands	
West Midlands	
South Wales	✓
South West England	

LV	✓
HV	
HV and EHV	
EHV and above	
LV generation	
HV/EHV generation	
Unmetered Local Authority	✓
Unmetered PFI	
Unmetered Other	

**Name**            **Julian O'Brien**  
**Company**       **Centregreat Ltd**  
**Date**            **7<sup>th</sup> January 2013**