

Competition in Connections - Consultation on WPD's Competition Notices

Customer Feedback

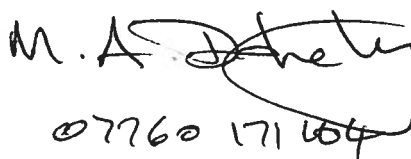
Do you agree with the following statements?	Agree	Disagree	Any other comments
I am aware that I have a choice when seeking a connection and that WPD is transparent in promoting choice	YES		
WPD provides sufficient information (web-site leaflets, offer letters, staff awareness) about Competition in Connections	YES		
There is sufficient choice of alternative connection providers in my area			To Early to provide comment
It is straightforward to get a competitive offer from WPD	YES		
WPD pricing on connection letters is transparent	YES		
WPD's Offer letter allows me to make a comparison with competitive offerings	YES		
I have benefitted from the development of Competition			To Early to provide comment
I have seen service improvements resulting from the development of competition			To Early to provide comment

Which areas do you operate in – please tick

East Midlands	YES
West Midlands	YES
South Wales	YES
South West England	YES

LV (Metered Connection)	YES
HV	
EHV	
LV generation	
HV/EHV generation	
Unmetered Local Authority	
Unmetered PFI	

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