

## Agreements

We may ask you, or your appointed ICP, to enter into an additional agreement depending on the work involved.

**THE CONNECTION AGREEMENT** is between you and us, and sets out the obligations of both parties, and the terms for connection to our electricity network. You will automatically sign up to The National Terms of Connection when you enter into a Supply Agreement with your appointed supplier. In certain cases we may require you to sign a site-specific Connection Agreement, for example, if your connection is at high voltage or if you have the capability to generate electricity.

**THE ADOPTION AGREEMENT** is between you, your appointed ICP and us and applies where any contestable work is undertaken by someone other than us. This agreement states the terms and conditions under which we will adopt the new connection and it details obligations, specifications, indemnities, liabilities and insurance arrangements.

## Further information

For further information relating to our charging methodology, the process for obtaining an electricity connection and options available to you under Competition in Connections please refer to our website [www.westernpower.co.uk](http://www.westernpower.co.uk).

Here you will find information about:

- Applying for a new connection;
- Budget estimates;
- Feasibility studies;
- Generation connections;
- Network alterations; and
- Information for Electrical Installers.



## Contact us

Please contact our local team using the telephone number on any correspondence if you want to discuss your Offer or application. If you are unhappy with your quote or any part of our service then you can ask to speak with a manager who will review the details.

For further information regarding our Standards of Service and our complaints procedure please visit our website at [www.westernpower.co.uk](http://www.westernpower.co.uk). For general enquiries:

If you live in the **East or West Midlands:**

WPD Records Team  
6<sup>th</sup> Floor  
Toll End Road  
Tipton  
DY4 0HH

**Telephone 0845 724 0240**

[wpdnewsuppliesmids@westernpower.co.uk](mailto:wpdnewsuppliesmids@westernpower.co.uk)

If you live in **Wales:**

WPD Records Team  
Phoenix Way  
Llansamlet  
SA7 9HW

**Telephone 0845 601 3341**

[wpdnewsupplieswales@westernpower.co.uk](mailto:wpdnewsupplieswales@westernpower.co.uk)

If you live in the **South West:**

WPD Records Team  
Lostwithiel Road  
Bodmin  
Cornwall  
PL31 1DE

**Telephone 0845 601 2989**

[wpdnewsupplies@westernpower.co.uk](mailto:wpdnewsupplies@westernpower.co.uk)

Our application forms, further information and copies of this leaflet can be found on our website.

Western Power Distribution (East Midlands) plc, No2366923  
Western Power Distribution (West Midlands) plc, No3600574  
Western Power Distribution (South West) plc, No 2366894  
Western Power Distribution (South Wales) plc, No 2366985  
Registered in England and Wales  
Registered Office: Avonbank, Feeder Road, Bristol, BS2 0TB



## Competition in Connections

## Introduction

This leaflet provides information about the choices you have when making a new or altered connection to our electricity network. We offer a complete and comprehensive connection service but, if you wish, you may ask an Independent Connections Provider (ICP) to undertake some of the work known as the 'contestable' work. Whichever option you choose, we will send you a formal quotation for the work we undertake. This is called a connection 'Offer'.

You will also need to choose your supplier of electricity and meter operator. Our Offer letter will explain the different choices you have.

## Contestable work

This is work that can be done by an ICP rather than WPD and includes:

- design;
- purchasing materials to form the connection;
- site preparation;
- trenching;
- construction of the connection; and
- certain elements of reinforcement and diversion of our existing electricity network.

If you wish to obtain an offer from an ICP to carry out the contestable work, you can get further information and a list of ICPs from the accrediting body, Lloyds Register at [www.lloydsregister.co.uk/schemes/NERS](http://www.lloydsregister.co.uk/schemes/NERS).

The ICP is required to work in accordance with the national framework and WPD documents that provide specifications for design, material procurement and installation and recording of assets.

The new connection (up to the start of your electrical installation) will be adopted by us and become part of our electricity network on satisfactory final inspection, testing and connection. We will own the new connection from that time, and will take responsibility for future operation, repair, maintenance and replacement (subject to any guarantee requirements of the Adoption Agreement).

Where an Independent Distribution Network Operator (IDNO) is appointed to construct new electricity connections they will retain ownership of the network. They will then be responsible for future operation, repair and maintenance of the assets installed, up to the point where they connect to our electricity network.

**WPD will competitively quote to undertake all contestable work.**

## Non-contestable work

This is work that must be completed by us. It includes:

- providing point of connection information;
- design approval;
- obtaining statutory wayleaves;
- inspection; and
- the final testing and connection to our electricity network.

Where previously agreed, connection to our low voltage electricity network may be carried out by an ICP.

The design of reinforcement works to our existing electricity network to accommodate the new connection is also non-contestable.

## Connection charges

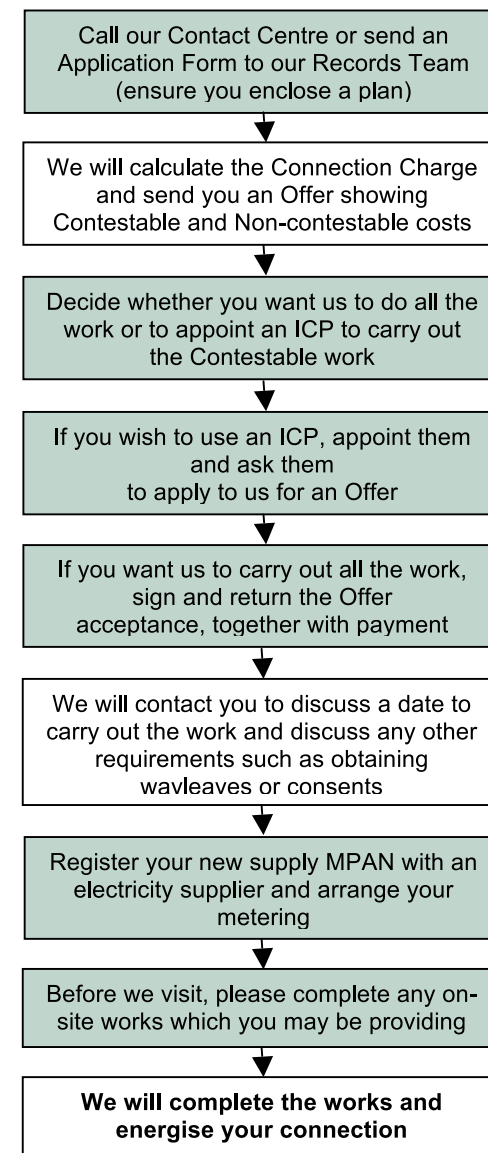
These are paid by you. We will charge you for all the non-contestable work and for any contestable work that we undertake. If you use an ICP to carry out contestable work, you will be responsible for paying them.

Our charges for providing non-contestable work will vary according to the complexity of the work required.

You can find more detailed information in our charging methodology on our website; [www.westernpower.co.uk](http://www.westernpower.co.uk).

## The Connection Process

The following basic stages apply to a new connection to our electricity network:



Key:

You

Us