

*LCN Fund Full Submission*

# *Supplementary Answer Form*

Tick if this answer is Confidential: ☐

Tick if this answer has been provided verbally: ☐

Project code:	SSET205	Question Number	SSES025
Question date	02-October-2012	Answer date	05-Oct-2012
Submission section question relates to	8		
Topic	Customer Impact.		
Question	As required by the governance document, please indicate the likely duration of planned interruptions during installation of the EV charger.		
Notes on question			
Answer	<p>Due to the fact that EVs are not yet in widespread use, an average installation time that holds a high degree of certainty cannot be ascertained as EV chargepoints are yet to be installed at a wide range of property types and ages. Based on previous experiences held by EATL and project partners, it is not expected that during the course of installing a customer's charge-point, that the power should be interrupted for more than 2 hours. In the majority of cases, the interruption is likely to be less than an hour.</p> <p>For the avoidance of doubt, during the installation of a customer's chargepoint, the interruption only applies to the customer and not all other properties connected to the same feeder.</p>		
Attachments			
Verbal Clarifications (Consultants )			