

Consumer Bills and Communications Roundtable

Third meeting of the Consumer Bills and Communications Roundtable Group	Date and time of Meeting	22 nd August 2012 14:00 – 17:00
	Location	Ofgem, 9 Millbank

1. Welcome from the Chair

1.1. Introduction of new members

2. Terms of Reference

2.1. Agreement of terms of reference amendments from last meeting

3. Comments following on from the last meeting

3.1. Participants' subsequent views on bills and annual statements

4. RMR proposals for consumer bills and communications

4.1. Concerns with consumer communication - RMR findings and high-level proposals

4.2. Discussion of RMR proposals regarding Price Increase Notifications and Tariff Information Label

5. Group planning

5.1. Minutes and web hosting

5.2. Next steps for working paper

5.3. Timing of the next meeting

5.4. AOB