

Consumer Bills and Communications Roundtable

Second meeting of the Consumer Bills and Communications Roundtable Group	Date and time of Meeting	18 th July 2012 11:00 – 14:00
	Location	Ofgem, 9 Millbank

1. Welcome from the Chair

1.1. Introduction of new members

2. Terms of Reference

2.1. Agreement of terms of reference amendments from first meeting

3. Next steps for the work from the first meeting

3.1. Agreement of volunteer to collate notes and take forward next iteration of working paper

4. RMR proposals for consumer bills and communications

4.1. Concerns with consumer communication - RMR findings and high-level proposals

4.2. Discussion of RMR proposals regarding Annual Statements and Consolidated Tariff Information on bills

5. Group planning

5.1. Timing of the next meeting

5.2. AOB