

The background features a composite image. On the left, there are large, stylized white and blue arrows pointing right. The main background is a soft-focus image of mechanical gears, with a blue gear on the left and a white gear on the right. In the upper left, there are solar panels under a bright sky. The overall color palette is light and airy, with soft blues, whites, and oranges.

FCWG – meeting 4

10 May 2012

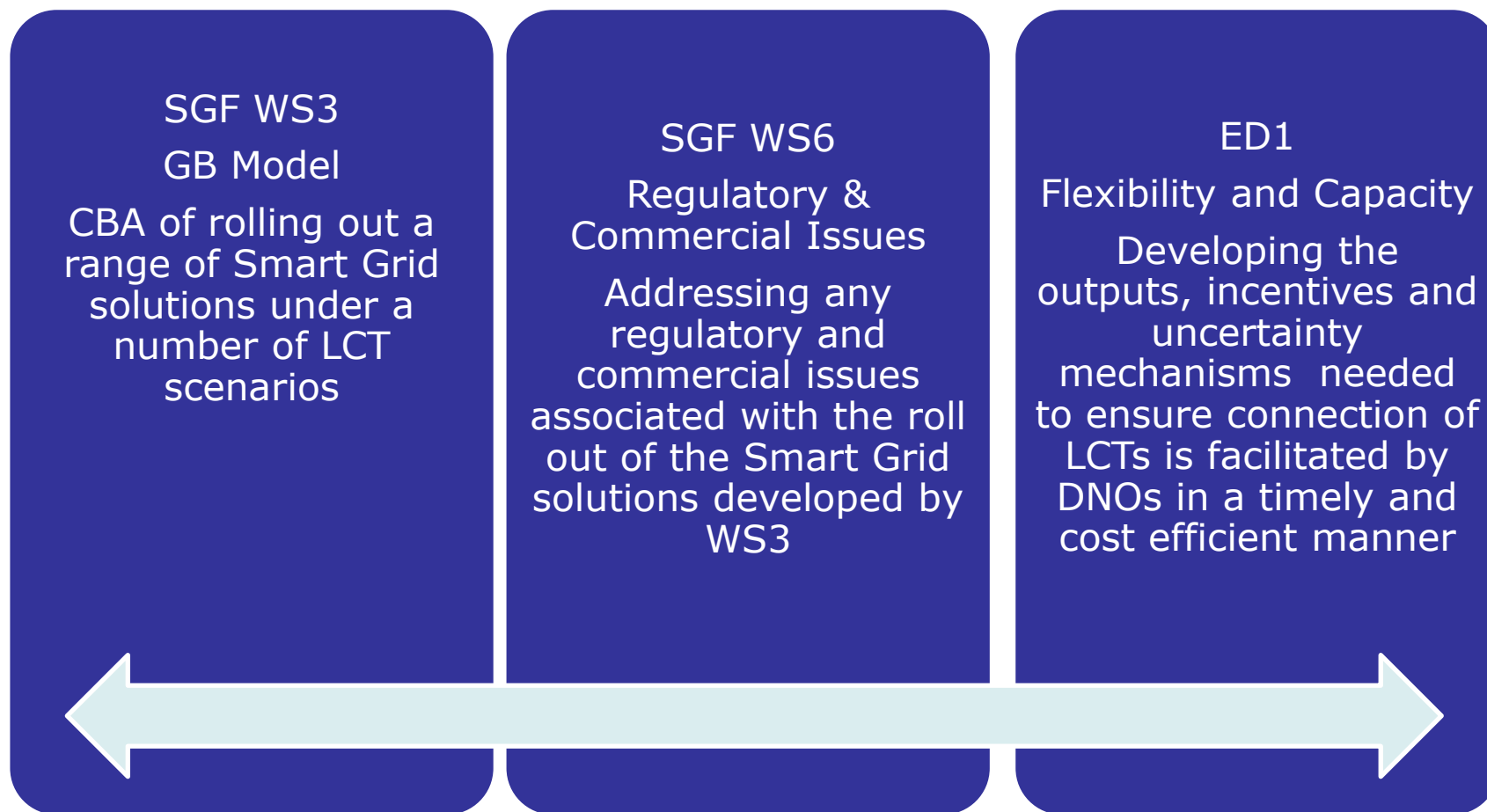
Agenda

- Introductions
- Update – ToR's and relationship between related workstreams
- Role of DNO's in the transition to the low carbon economy
- Actions update – DNOs presentations
- Connections service delivery target

Update

- Minutes from last meeting – any comments?
- Updated ToRs for FCWG and related SGF workstreams – any comments?
- Interactions between FCWG and other workstreams
 - New FCWG subgroup

Relationship Across Related ED1 and SGF Work Streams



Role of DNO's in the transition to the low carbon economy

Context

- Discussion at last meeting around whether the DNO should actively drive the move to a low carbon economy or facilitate the low carbon economy

Facilitating

In a "facilitating role" the DNO are incentivised to facilitate the connection of low carbon technologies

vs

Driving

In a "driving role" the DNOs would be incentivised to drive increases in the volume of low carbon connections to enable government targets to be met

Discussion

- We would like to discuss:
 - the pros and cons of the DNO fulfilling each role, and
 - why there is a need to expand the DNOs role beyond ensuring low carbon technologies are connected to the network in a timely and cost effective manner (please provide evidence to support your views)

Actions update

- Each DNO to present their actions in the following order
 - Northern PowerGrid
 - UKPN
 - SP
 - WPD
 - ENWL
 - SSE

5. Service delivery targets

Applicability

- New and modified connections where visible to DNO
- LV and HV

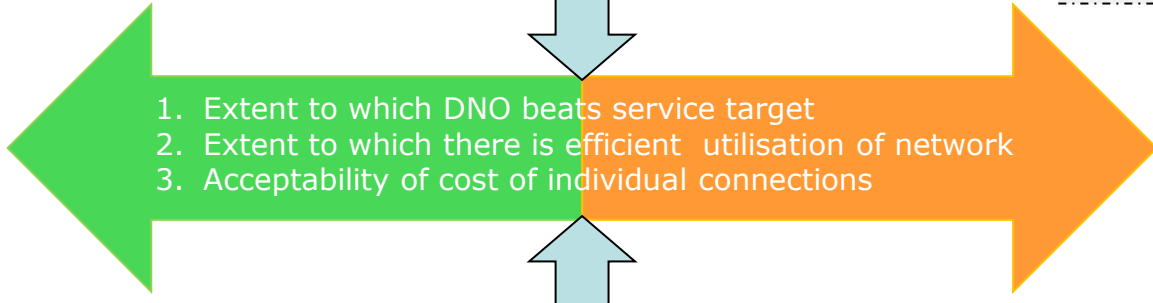
Timely
Service delivery target

Generation LV	GSOP	DPCR5 average time	ED1 service target
Time to quote	65 days	X days	X-Y days
Time to connect	N/A	X days	X-Y days

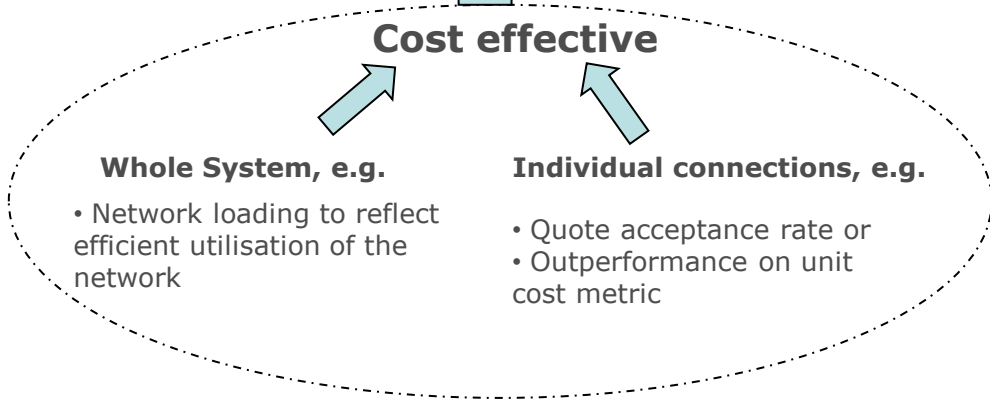
Potential options for who sets the target e.g.

- Ofgem – using DNO historic performance benchmarking
- DNOs – informed via stakeholder engagement

Reward



Penalty



The background of the slide is a composite image. On the left, there are rows of solar panels under a bright sun. On the right, a hand is shown holding a white document. In the bottom left corner, a blue gas burner is visible. The overall theme is energy and customer service.

ofgem

Promoting choice and value
for all gas and electricity customers