

Ofgem received 105 of these emails as part of a customer campaign driven by Make It Cheaper.

**Example:**

Dear Ofgem

Re: Retail Market Review (non-domestic proposals), Chapter 2/Q6

As a business energy user I would like Ofgem to ensure that:

1. Each bill I receive from my energy company clearly highlights my contract end date and termination procedure.
2. Each renewal letter I receive from my energy company is sent by Recorded Delivery and shows the difference between the current rates being charged and the proposed renewal rates in £s and %. I'd also like it to explain how and when to serve notice if I am to prevent my business from being automatically rolled into a new contract on the renewal rates.

Yours faithfully