

I would like to see this practise ended. Naturally continuation of service should happen and at whatever price the company decides, although a hike of no more than current average price + RPI could be made law. I would like to see this continuation applied as a rolling monthly contract rather than for a full year. This way businesses can renegotiate a better price when they notice the new dreadful price arriving. Small businesses have a lot to do with few staff to do it and remembering dates of annual contracts is not always easy when what few staff they have are deployed in customer facing work.

Regards

[REDACTED]