

All utility contracts are 'Evergreen', which means they will automatically renew themselves if you don't serve notice to terminate them. This is known in the industry as 'Assumptive Renewal' and allows suppliers to charge highly uncompetitive business energy prices. Any business that's been caught out by a supplier's 'Assumptive Renewal Trap' will know how frustrating and expensive it can be.

Simple things like having contract end dates clearly printed on each bill and renewal letters sent by Recorded Delivery would have a massive impact on the number of businesses falling into the trap. If (like 94% of businesses asked) you'd like to see these measures put into practice then now is the time to act... Ofgem, the energy industry regulator, is urging businesses to comment on its proposals to make energy contracts fair and easier to understand.

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