

ESTA RESPONSE TO:



Classification of premises for the purposes of the standard conditions of
the gas supply licence
Ofgem

Issued: 12 October 2011
Closes: 23 November 2011

Contact: Robin Hale, Policy Adviser
ESTA Energy Services and Technology Association
PO Box 77
Benfleet
Essex SS7 5EX
T: 01268 569010
F: 01268 569737
E: robin@esta.org.uk
W: www.esta.org.uk

ESTA Energy Services and Technology Association

ESTA is the UK Industry Body representing suppliers of products, systems and services for Energy Management. The 120 members cover Energy Consultants, meter, AMR and controls manufacturers through to full Energy Services/Contract Energy Management.

ESTA is engaged with UK Government policies on Energy and Climate Change, The Green Deal, Energy Performance of Building Directive, Part L Building Regulations, Display Energy Certificates, Carbon Reduction Commitment, Energy Services Directive and the roll-out of smart and advanced meters. It also provides UK input to developing international energy management standards and Chairs several BSI committees.

ESTA members are key to the realisation of a low carbon, secure and affordable energy future. Our members provide equipment, systems and services for energy management to reduce energy demand at source and including renewables.

Our response is a majority consensus of the members involved. Where ESTA members respond directly, they may offer differing opinions on some issues which we respect as expressing their own definitive view.

Classification of Premises

ESTA welcomes the opportunity to respond to Ofgem's minded to position regarding the classification of premises for the purposes of the standard conditions of the gas supply licence.

We agree with Ofgem that the *'non-commercial collective purchase of gas supplied to a single meter point for wholly or mainly domestic use should be classified as supply for domestic purposes on the proviso it is not resold'*.

We also agree *'that the type of contract a customer is offered by a supplier should be based on the specific residency situation of the customer.'* but *'that the supplier and the domestic customer may need to enter into a bespoke domestic contract to accommodate the increased volumes of supply and for the Domestic Customers to receive the same protections as envisaged with a standard domestic residency structure'*.

This provides the opportunity for single meter point tenanted buildings to access different tariffs whilst including the protections for individual domestic consumers under the overall umbrella, where individual domestic consumers would otherwise have a direct relationship with the supplier. The definition of Domestic Consumer should therefore be concerned with the status of the end user.

Clarity for both Domestic and I&C Customers and premises in both the Gas and Electricity Markets should be made available as a fact sheet to assist in understanding the options available for specific customer types and the protections they hold. Especially as we move towards a more integrated energy efficiency market where products, tariffs and efficiency measures may cross between the two. This is important from a consumer protection standpoint and for consultants acting on behalf of consumers in order to provide the correct options and advice.