

Ofgem Deliverables 2012-13

Theme 1 - Contributing to the achievement of a low carbon energy sector

Activity	Action	Period
Smarter Grid & Governance - Transmission	RIIO-T1 - Complete Final Proposals for Fast -tracked companies (if appropriate following consultation)	Q1
Smarter Grid & Governance - Transmission	RIIO-T1 Complete initial Proposals for non -fast-tracked companies	Q2
Smarter Grid & Governance - Distribution	Complete decision on further innovation projects to receive Low Carbon Network Fund monies	Q3
Smarter Grid & Governance - Transmission	RIIO-T1 Complete Final Proposals for non -fast-tracked companies	Q3
Smarter Grid & Governance - Transmission	RIIO-T1 - Modification direction of the licence conditions	Q4
Sustainable Development	Complete annual Sustainable Development report	Q3
Sustainable Development	Discussion paper on sustainability impacts	Q3
Sustainable Development	Consult on Impact Assessment guidelines	Q4
Markets	Conclude on proposals to support commercial interoperability of 'early' smart meters	Q1
Markets	Conclude scoping of strategy for promoting smarter energy markets	Q2
Markets	Proposals to reform regulation of 'traditional' gas meter provision	Q2
Markets	Amend price regulation for National Grid Metering in context of transition to smart metering.	Q3

Theme 2 - Helping to maintain the security of Britain's energy supplies

Activity	Action	Period
Smarter Grid & Governance - Distribution	Complete RIIO-ED1 strategy consultation paper	Q3
Smarter Grid & Governance - Distribution	Complete RIIO-ED1 strategy decision	Q4
Markets	Gas security of supply report to DECC	Q1
Markets	Decision whether to launch electricity cash-out significant code review	Q1
Markets	Gas SCR Final Decision document	Q2
Markets	Capacity assessment report to Secretary of State	Q2
Markets	Statutory Security of Supply Report	Q3

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Theme 3 - Promoting quality and value for all consumers

Activity	Action	Period
Smarter Grid & Governance - Transmission	Project Transmit: Decision on next steps for the Significant Code Review	Q1
Smarter Grid & Governance - Transmission	Western HVDC: Consultation on the specifics of funding and outstanding conditions	Q1
Smarter Grid & Governance - Transmission	CMP 192: Decision whether to approve enduring user commitment proposals	Q1
Smarter Grid & Governance - Distribution	Complete initial proposals RIIO-GD1	Q2
Smarter Grid & Governance - Distribution	Consult on Code Governance Review Part II	Q2
Smarter Grid & Governance - Transmission	Western HVDC: Decision on the specifics of funding and outstanding conditions	Q2
Smarter Grid & Governance - Distribution	Complete final proposals RIIO-GD1	Q3
Smarter Grid & Governance - Transmission	Connect and Manage: Report to the Secretary of State	Q3
Smarter Grid & Governance - Distribution	Complete initial findings of DPCR5 network investment outputs review	Q4
Sustainable Development	Complete updates to existing enforcement guidelines	Q1
Sustainable Development	Complete simplification plan	Q1
Sustainable Development	Initial thinking on vulnerable consumer strategy	Q2
Sustainable Development	Review of PPM Debt Assignment Protocol	Q2
Sustainable Development	Initial thinking on enforcement policy review	Q4
Sustainable Development	Discussion paper on consumer empowerment	Q4
Sustainable Development	Research on vulnerable customer engagement in retail energy market	Q4
Markets	Segmental Statements new guidance or licence conditions	Q1
Markets	Submit National report to Commission	Q2
Markets	Conclude on current reforms to gas theft arrangements	Q2
Markets	Finalise review of Undue Discrimination Licence Condition Sunset clause	Q2
Markets	Liquidity- 'Minded to' Decision	Q3
Markets	Decide final proposals on System Operator incentives	Q3
Markets	Transmission Constraint Licence Condition TCLC guidelines finalised	Q3
Markets	Final proposals on reforms to electricity theft arrangements	Q3
Markets	Complete RMR Final Proposals	Q3

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Theme 4 - Ensuring the timely and efficient delivery of government programmes for a sustainable energy sector

Activity	Action	Period
FITs (NSD)	Go live with Comprehensive Review Phase 1 changes	Q1
CESP	Complete annual report on the Community Energy Saving Programme	Q1
Offshore Transmission	Implement enhanced co-ordination proposals	Q2
CERT	Complete annual report on the Carbon Emissions Reduction Target	Q2
Corporate Functions	Set Fossil Fuel Levy Rate for 2013 - 14	Q3
FITs (NSD)	Go live with Comprehensive Review Phase 2 changes	Q3
NI RHI	Go-live of NI RHI	Q3
WHD	Complete annual report on the WHD scheme	Q3
Offshore Transmission	Introduction of enduring tender regime	Q3
Information Technology	Go live on RO version 6	Q4
RO Sustainability	Complete revised guidance for biosolids and biogas sustainability requirements	Q4
RO Banding	Complete preparatory work for RO Banding changes	Q4
RHI Development	Go-live with RHI Phase 2A changes	Q4
Offshore Transmission	Issue final licences for completed Tender Round 1 projects	Q4
Offshore Transmission	Licence grant for completed TR2a projects	Q4
Offshore Transmission	Commencement Tender Round 2b	Q4
FIT	Complete annual report on the Feed in Tariffs scheme	Q4
RO	Complete annual report on Renewables Obligation	Q4

Performance Indicators 2012-13

Ofgem Performance Indicators

Activity	Measure	Target
Smarter Grid & Governance - Distribution	Make code modification decisions within 25 working days of receiving the Final Modification Report (or, where applicable, final responses to a Final Impact Assessment or other Ofgem consultation)	90% - Annual
Smarter Grid & Governance - Distribution	Publish code modification IAs within 3 months of receiving the Final Modification Report	90% - Annual
Smarter Grid & Governance - Distribution	Grant competitive licence applications within 45 days of receipt of a duly made application	100% - Annual
Sustainable Development	Protect consumers by responding substantively to customer contacts	93% - 10 working days
Sustainable Development	Respond to complaints on enforcement matters confirming whether we will investigate	90% - 20 working days
Markets	Consult on and carry out consultations regarding any applications made for exemption from Third Party Access arrangements under Article 22 by prospective storage and interconnector operators	100% target
Markets	Send decisions on Article 22 exemptions to the European Commission within prescribed timescales if adequate data has been provided	100% target
Markets	Assess and make decisions about any Income Adjusting Event within three months of it being raised if adequate information has been provided	100% target

Ofgem E-Serve Performance Indicators

Activity	Measure	Target
RHI	90% of all enquiries answered within 10 working days.	Annually
RHI	95% of accreditation, preliminary accreditation and registration decisions within 30 working days of application submission.	Annually
RHI	95% of payments paid within 30 working days of quarterly periodic data submission.	Annually
RHI	The on-line application system will be available for a minimum of 99% of the supported business hours (excluding planned down time). Supported business hours are 08:00-17:30 Monday to Friday excluding bank holidays.	Ongoing
Renewables and CHP	Issue the main batches of renewable certificates 95% within 17 working days of the generators' reporting deadline of their output data April-June & 12 days July-March	Monthly
FIT AND RO	Follow up with the generators outstanding issues on their applications for accreditation 90% within 10 working days	Monthly
Renewables and CHP	Complete reconciliation of Combined Heat and Power Levy Exemption Certificates after receiving accurate data from CHPQA 95% within 25 working days	Annually
Renewables and CHP	Follow up with the generators outstanding issues on their applications for accreditation 90% within 10 working days	Monthly
CERT and CESP	Respond to obligated party Carbon Emissions Reduction Target and Community Energy Saving Programme schemes for approval 90% within 10 working days of the submission deadline	Monthly
FIT	Feed-in Tariffs levelisation process to be completed in a timely manner after receipt of data from suppliers 95% within 22 working days	Quarterly
WHD	WHD: Respond to obligated party Warm Homes Discount schemes for approval 100% within 28 days	Monthly
Offshore Transmission	Licence grant within 70 days of commencement of Section 8a consultation	Ongoing
Offshore Transmission	Preferred Bidder selection within 120 days of ITT submission (excluding BAFO)	Ongoing

Corporate Functions Performance Indicators

Activity	Measure	Target
Finance & Risk Management	Pay undisputed bills	90% - 10 working days
Research and Information Centre	Respond to inquiries under the Freedom of Information Act	90% - within 20 days of receipt