



Background

....suppliers should develop and adhere to a licence-backed code of practice governing the installation of compliant smart metering equipment in the domestic and smaller non-domestic sectors. This would help to protect consumers during the installation process and to facilitate the longer-term behavioural change necessary to deliver programme benefits.



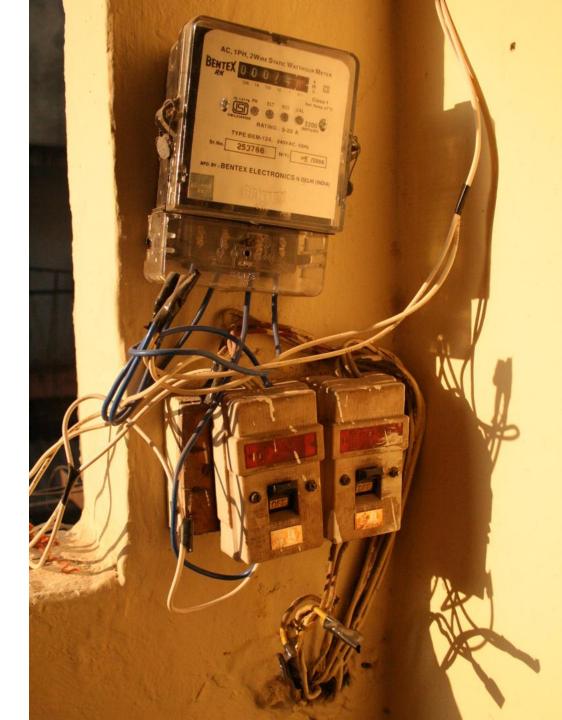
-DECC Prospectus Response March 2011











Principles













Thank you

Carlan Wickham-Hills Energy Retail Association

