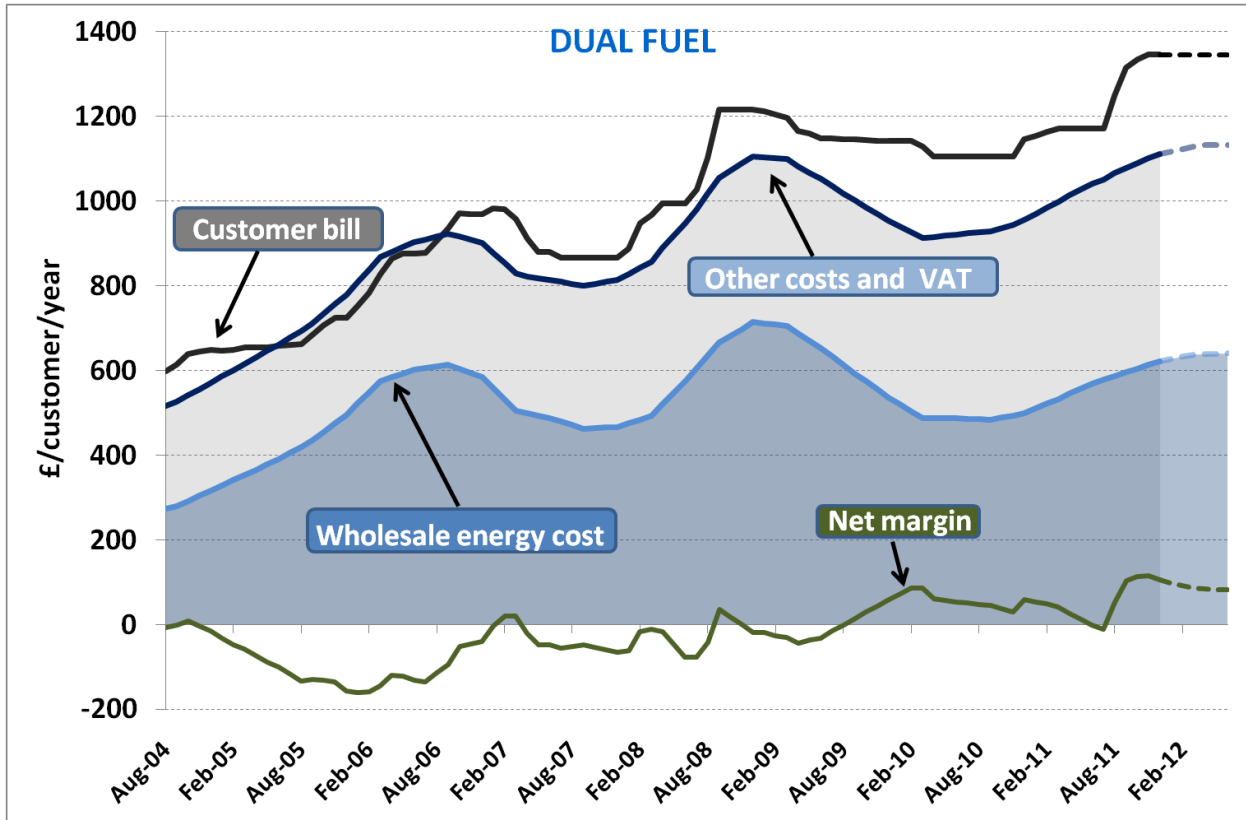
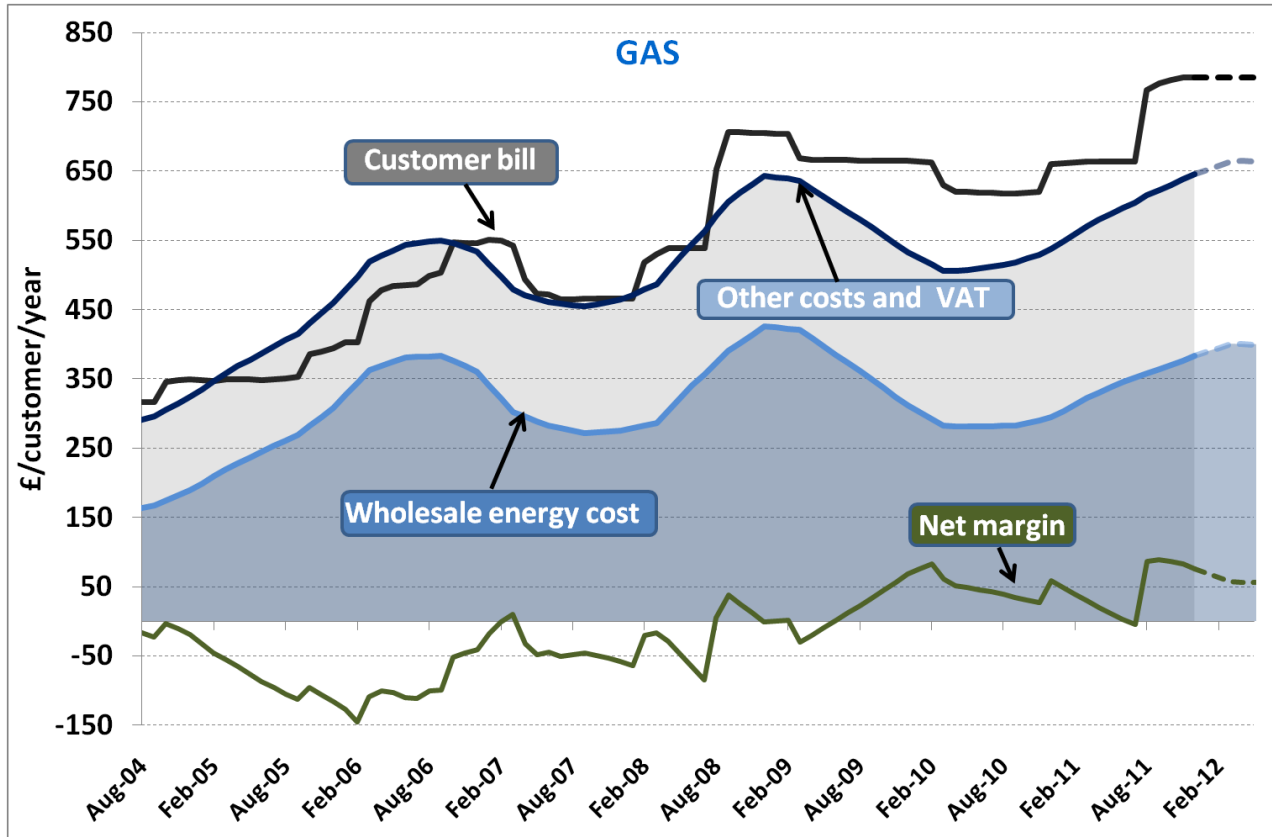
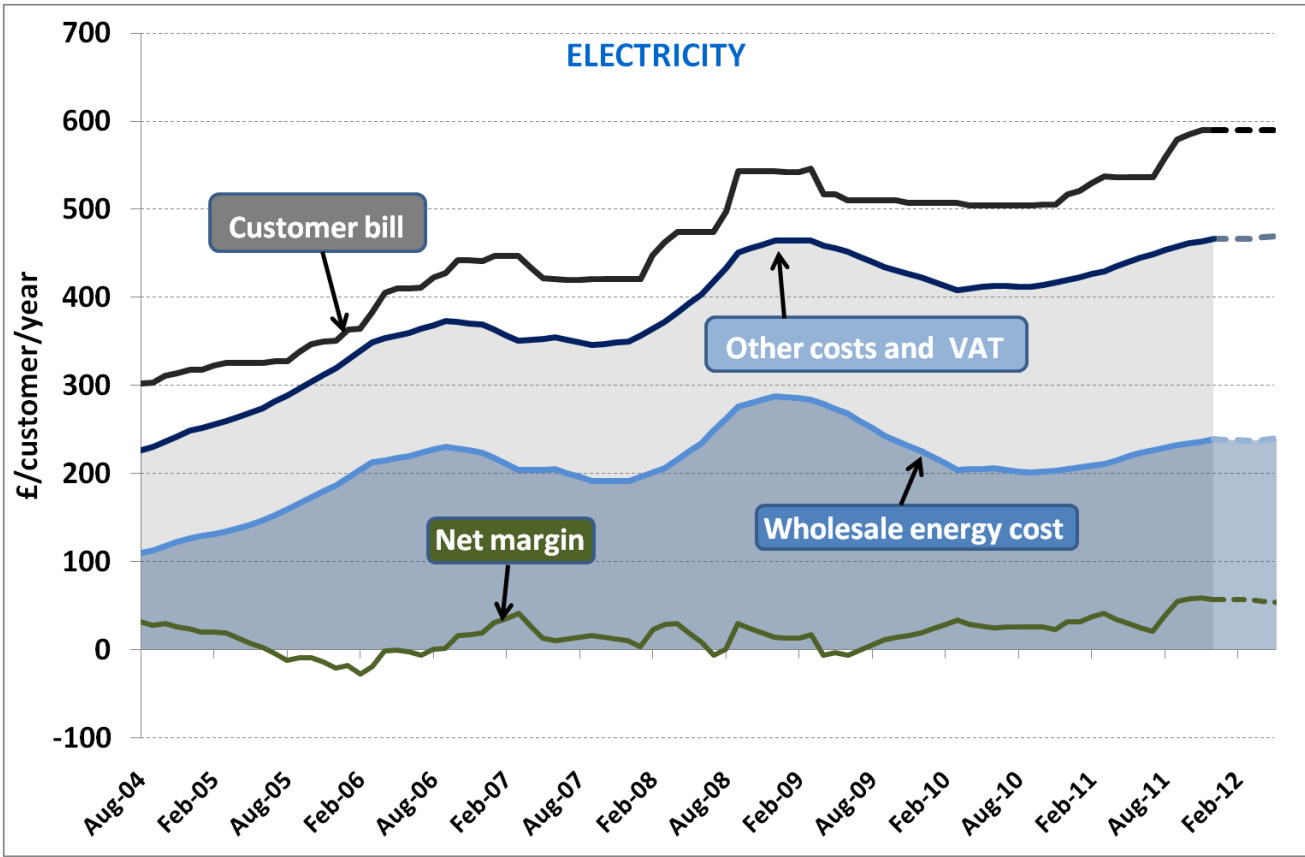


The background features a composite image. On the left, there are rows of solar panels under a bright sky. On the right, a glowing incandescent lightbulb is shown. A large, stylized white arrow points from the left towards the center, partially overlapping the text.

December 2011 Supply Market Report – dual fuel, gas and electricity charts







The background of the slide is a composite image. On the left, there are rows of solar panels under a bright sun. On the right, a hand is shown holding a white document. In the bottom left corner, a blue gas burner is visible. The overall theme is energy and customer service.

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Promoting choice and value
for all gas and electricity customers