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Date: 26 August 2011

Dear Belinda,

Gas Post-Emergency Metering Services (PEMS): request for information and consultation on proposal to publish information

Further to Ofgem's letter dated 9 August regarding the above, the tables below provide 2009 & 2010 PEMS information for Scotland Gas Networks and Southern Gas Networks:

Scotland Gas Networks	2009	2010
Replacement of regulator and / or flexible tubing	5168	5998
Replacement of credit meter	3060	3336
Replacement of prepayment meter	438	515
Other categories of PEMS	558	366
Total number of PEMS jobs	9224	10215
Percentage of emergency call outs resulting in PEMS	8.6%	9.3%

Southern Gas Networks	2009	2010
Replacement of regulator and / or flexible tubing	25562	23619
Replacement of credit meter	6527	6292
Replacement of prepayment meter	795	796
Other categories of PEMS	956	440
Total number of PEMS jobs	33840	31147
Percentage of emergency call outs resulting in PEMS	17.2%	16.1%

Please note that in 2009 we undertook an upgrade to our IT enterprise asset management system, incorporating improved validation around the metering components on PEMS. This resulted in a change to the work allocation coding.

I can confirm that we do not object to the information submitted being published on Ofgem's website.

Should you have any questions, please do not hesitate to give me a call.

Yours sincerely,

Malcolm J. Burns
Senior Regulation Manager