British Gas Looking after your world

The Creation of a Revenue Protection Activity Co-ordination Agent (RPACA) and a Central Revenue Protection Unit (CRPU)

Appendix One – Indicative Implementation Timeline



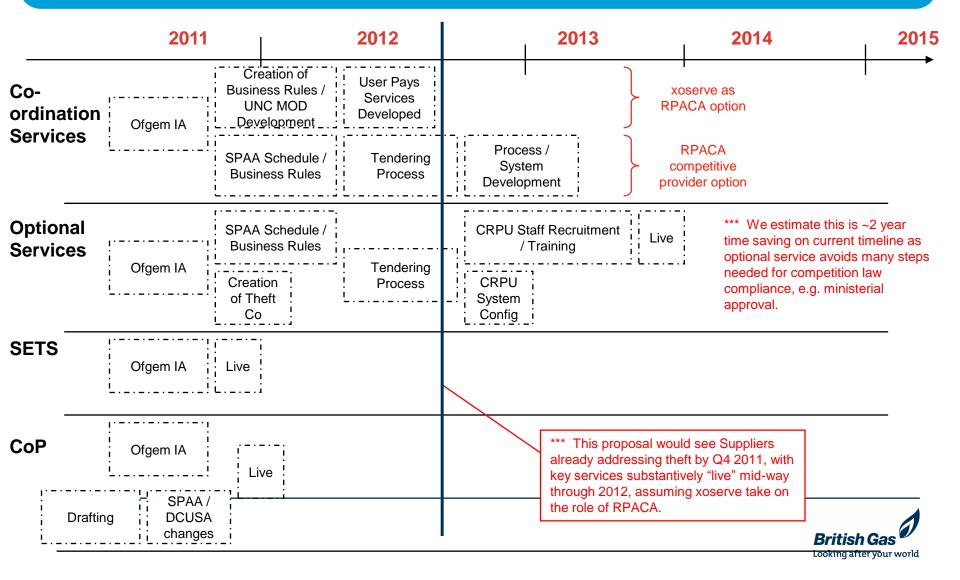


Timeline

- The following slide sets out the indicative timeline for the delivery of each constituent part of this proposal,
 - the RPACA and CRPU (as defined in the main body of the Proposal to which this document is an Appendix),
 - the SETS and
 - the Code of Practice.
- For services considered by the RPACA, timelines are provided for both the scenario where xoserve are designated as the service provider, and the scenario where the role is filled following a competitive tender.
- Our conclusion is that, assuming the Ofgem Theft Impact Assessment delivers a decision in September 2011, SETS will be delivering benefits by early Q4 2011, with RPACA's services coming online at the end of Q2 2012.



Timeline



British Gas Looking after your world