

Hi Liz,

I found this doc when looking for the smartmeter functional spec which is presumably not yet available.

[http://www.ofgem.gov.uk/Pages/MoreInformation.aspx?file=Smart Metering Spring Package - Addressing Consumer Protection Issues.pdf&refer=Sustainability/SocAction/Publications](http://www.ofgem.gov.uk/Pages/MoreInformation.aspx?file=Smart%20Metering%20Spring%20Package%20-%20Addressing%20Consumer%20Protection%20Issues.pdf&refer=Sustainability/SocAction/Publications)

Anyway, there is an issue that this seems not to address.

We have seen these two statements:

1. Smart meters should be equipped with Energy Monitors to provide immediate feedback to consumers
2. Consumers should be able to switch suppliers

Many of us have been investing in monitoring devices and have been making significant savings as a result.

There are numerous possibilities for monitoring and more advanced ideas using a social approach to behaviour change are being tested. We are keen to spread the word about this and encourage others to follow suit and reduce their footprints.

It is therefore a matter of concern that you are not asking meter suppliers to take steps to ensure that monitoring devices can be interchangeable. This could be made possible if, for example, smart meters had a standard port to which monitoring devices could connect. This would allow consumers to upgrade their monitoring equipment or suppliers to change a meter without affecting consumers' monitoring arrangements.

Please let me know if there is any way that consumers can influence this.

Regards, Paul Tanner
Consumer, located in South Bucks