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| e-mail address: | liz.chester@ofgem.gov.uk  |
| date:           | 7 April 2011  |
| Subject:        | Smart Metering Spring Package   |
| Ref:            | Section 2. Prepayment and Remote Disconnection<br>Non Domestic Customers<br>Response to Q12 |

As an independent broker/advisor appointed by a number of customers to assess and report the impact on them of legislation, I am therefore an interested party.

One of my clients is a charity owning mixed small commercial and domestic properties, a number of which are served by secondary meters fed from primary fiscal meters.

e.g. 1 A U40 gas meter supplies registered with a single MPRN supplies gas to 14 flats with individual U6 secondary meters.

e.g. 2 A HH electricity supply serves 40 properties including a residential care unit.

Supplies to the fiscal meters are in commercial supply contracts with the charity billing on to the tenants.

The charity would prefer that the tenants be billed direct but the quoted cost of installing separate fiscal meters is prohibitive.

I would expect that a similar situation applies to many non domestic customers such as Housing Associations and private landlords.

Unless the roll out of smart meters can facilitate individual tenants being billed direct, should there be additional protections in certain sections of what is currently classed as the non-domestic sector ?

Regards

Jeff Pendlebury