

## Response to the Ofgem Retail Market Review

Ofgem should insist that all bills are made available in electronic format via a standard protocol to 3rd party comparison web sites. The comparison web sites would then quickly develop easy to use tools to enable consumers to see if they would have paid less on different tariffs.

Access to bills can be made online using similar technology as used by social networking sites: consumer approves access to their online account to specific web sites for a temporary period only without revealing their password.

