

## Retail Market Review Response

Dear Ofgem

As a full time worker and a single parent I simply do not have the capacity to keep a check on different tariffs and make regular switches. Even if I had the time I would not know which one to choose because there are so many. Deregulation should lower prices but it appears all companies price fix under the guise of myriads of tariffs - designed to confuse the customer and make huge profits for the company.

Please do get rid of all the different tariffs and make it easy to use the system. It is not easy to switch when you are locked in.

Kind regards

