

## Retail Market Review Response

Sir

One point I would wish to suggest as part of the reforms package to be agreed to is that the gas and electricity supplying companies would stop is the tying into a scheme that is totally variable in its pricing (thus allowing huge increases in prices, if they wish) and yet they demand an exit fee (usually around £25/£30 per fuel) if you try to get out of the scheme to find a cheaper deal elsewhere. They win both ways. This simply isn't right or fair on the consumer.

Another point would be to make the comparison between tariffs easier - i.e. get rid of the differences in the breaks between one tariff per initial usage and another tariff per additional usage and if they must use these tariff breaks on usage, to standardise the same break point between companies and between tariffs within the same company.

Regards

[REDACTED]

( [REDACTED] customer)