

# Electricity Distribution Customer Service Reward Scheme 2010/11



UK Power Networks provides power to a quarter of the UK's population through its electricity distribution networks. We're responsible for delivering a safe, secure and sustainable power supply to more than eight million homes and businesses across London, the South East and East of England.

The company, backed by strong ownership, aims to strengthen links with the local communities we serve, building on the skills base of the 5,500 people who work for us across the network including our major bases in Bury St Edmunds, Ipswich, Potters Bar, London, Crawley and Maidstone.

Our company was formed in October 2010, following the sale by EDF Energy of its electricity distribution networks to the Cheung Kong Group (CKG) which has a proven pedigree in running high-quality utility companies, and a track record of wise investment and long-term plans.