

Case closure of E.ON, Scottish Power and Scottish and Southern Energy: Complaints Handling Investigation

We are no longer investigating Scottish Power's¹, E.ON's² and Scottish and Southern Electric's³ compliance with the Gas and Electricity (Consumer Complaints Handling Standards) Regulations 2008.

5 April 2011

¹ Scottish Power's subsidiary holding a licence to supply gas and electricity is Scottish Power Energy Retail Ltd.

² E.ON's subsidiaries holding a licence to supply gas and electricity include E.ON UK plc, E.ON Energy Solutions Ltd, E.ON Energy Gas (Eastern) Ltd, E.ON Energy Gas (North West) Ltd, E.ON UK Gas Ltd and E.ON Ruhrgas AG.

³ Scottish and Southern Electric subsidiaries holding a licence to supply gas and electricity include SSE Energy Ltd and SSE Energy Supply Ltd.