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Margaret Coaster  
Smart Metering Team  
Ofgem E-Serve  
9 Millbank  
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Dear Ms Coaster

**Response to Ofgem's Smart Metering Prospectus and supporting documents (Part 1: 28<sup>th</sup> September deadline)**

We are pleased to enclose T-Systems' response to the Ofgem consultation on smart meters for 28<sup>th</sup> September 2010. We shall provide further input in response to the questions posed for the 28<sup>th</sup> October 2010. This response provides proposals that will deliver four key benefits to the smart metering programme:

1. **Achieving the necessary behavioural change** by providing dynamic, relevant information to the consumer from day one.
2. **Quickly agreeing a secure future proof design** by restructuring the proposed workshops to focus on achieving a consistent end-to-end flow of data. We believe that accountability for data transfer between consumer and energy supplier needs to be defined at the outset to limit duplication, omission or conflict, and to deliver early consumer benefits.
3. **Delivering a faster roll out** by bringing forward the launch of the DCC and clarifying its role. This will allow Information and Communication Technology (ICT) suppliers to offer interim cloud/on-demand data services, enabling an early rollout without the need for heavy investment in ICT infrastructures. We believe this could potentially bring the entire rollout forward from Autumn to Spring 2013.
4. **Encouraging investment in Great Britain.** We support Ofgem's proposal for a 10-year licence which is invaluable in helping businesses see the long term potential of smart meters and grids and will actively encourage investment in Britain.

**We believe that taking an end-to-end view, prior to deriving specific functional requirements, will be key to realising the above benefits. This process will ensure an unbroken data flow with clear accountability and a clear definition of the current and future role of the DCC.**

T-Systems provides ICT solutions for multinational corporations and public sector organisations in the UK, Europe and around the world. We are part of the Deutsche Telekom group, one of the world's largest and most financially stable companies. Our knowledge base, derived from replacing the entire telecoms infrastructure of Eastern Germany, makes us one of the most experienced delivery organisations in the world. We believe that our expertise in data services, data security and communication technologies, combined with our experience of smart meters and their interoperability with end systems, can add significant value to Ofgem and the smart metering programme.

We very much look forward to participating in this programme further. Please do not hesitate to contact me if you have any queries regarding our response.

Yours sincerely,

[Redacted signature]