

# LCNF Full Submission

## Supplementary Answer Form

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<b>DNO Name:</b>	SEPD	<b>Question Number:</b>	SSE032
<b>Question Date:</b>	23 <sup>rd</sup> Sept 2010	<b>Answer Date:</b>	24 <sup>th</sup> Sept 2010
<b>Question Topic:</b>			

<b>Original Question No:</b>		<b>Original Answer Date:</b>	
<b>Original Question:</b>			
<b>Original Answer:</b>			

<b>Question:</b>	Can you please clarify the response you provided to SSE026. This stated that ex gratia payments would be made to 'new players' who "would make technological and commercial offerings to customers to manage their energy, including demand response measures to meet DNO requirements". Can you explain what you mean by this, what the role of the 'new players' will be? Also, does this mean that domestic and I&C customers will receive no payments directly from yourselves, but could do from other parties?
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<b>Answer:</b>	<p>We want to encourage a market in demand side response solutions and we envisage that new and existing players will develop to deliver these solutions to customers. Any incentives required to facilitate this are accommodated in our submission.</p> <p>In terms of making any payments to customers (both domestic and I&amp;C) for their involvement in the trial and / or different services received, we believe the cleanest and simplest way is to administer this through <i>ex gratia</i> payments. Again, these expected costs are included in our submission and would be made directly by ourselves.</p> <p>The solutions that will be offered to customers will include technology applications that modify consumption behaviour and better manage peak demand periods.</p>
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<b>Attachments:</b>	
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