

Dear Sir/Madam

Please find below BAA Airports Limited's (BAA) response to your consultation paper published on 23rd August 2010 regarding the proposed new timeline in respect of work to deliver common methodologies and cost reflective charges to customers at the highest (EHV) voltage levels.

Firstly, BAA wishes to lodge a formal complaint regarding the short timescale given for receipt of responses. BAA received your consultation letter on the 24th of August with a response time of just over 24 hours.

BAA feel that this is an absurdly short and indeed, unacceptable time to consider adequately the Consultation and make considered responses, particularly in view of staff absences during the August holiday season.

The particularly short timeframe is compounded by the lack of information provided on this latest methodology and BAA are conscious of the further analysis required on our part, to determine the full impact of this latest Methodology across BAA's group of airports. BAA would hope that future planned customer consultations are conducted with a considerably lengthier timeframe which permits customers sufficient time to thoroughly examine papers, understand the impact to the business and respond appropriately.

BAA has no objection to the change in supplier deadline from 1st September 2010 to 1st February 2011.

Finally, BAA does have concerns regarding the implementation date of 1st October 2011. The new timeline suggests that Ofgem will conclude in May 2011 to give customers' certainty' as to the charges they will face, and BAA do not feel that is in anyway helpful for 2011 business planning. An implementation date of 2012 would be more appropriate to allow for effective business planning during the second half of 2011.

Thank you for inviting our response to your consultation. We trust that you will give due consideration to the views expressed above.

Regards

Dianne Sanders
Category Specialist - Utilities