

The background features a large, white, 3D-style arrow pointing to the right, set against a blurred image of a modern building with a glass facade and a large, glowing, multi-layered circular structure on the right side. The overall color palette is light and airy, with blues, whites, and oranges.

Review of industry code governance

April 2010

Code Governance Review Summary

Inclusive and
accessible

Transparent
processes

Independent
administration

Balanced and
rigorous analysis

Cost effective

Efficient change
management

Proportionate
regulatory burden

Scope of Final Proposals:

- Introduce significant code reviews
- Introduce further self-governance
- Evolve role of the Code Administrator and Panel
- Introduce Code of Practice and KPIs for Code Administration
- Open up network charging methodologies

Also covered:

- Environmental assessment & relevant objectives
- "Timing Out"

Significant Code Reviews

- New role for Ofgem to lead SCRs – code issues considered to be significant and complex
- Unless Ofgem approves otherwise, non-urgent modifications on related matters will be incorporated within the SCR
- Alternatives to SCR modification proposals can be raised during the working group stage
- Licensees to raise modifications (where appropriate) following a SCR
- Impact on panel will be limited:
 - focuses mainly on process ahead of a modification being raised
 - However, opportunity for Panel to suggest mod proposals be elevated to a SCR
- Proposals include a number of changes based on feedback to IP, e.g.
 - Ofgem not to draft legal text for SCR mod
 - No power for Ofgem to modify SCR direction
 - Licensees free to make recommendation as they see fit
 - Independent chair only approved by Ofgem

Self Governance

- New modifications path where proposal is likely to have non-material impacts
- Industry to develop detail on voting / decision making arrangements
- Panel determines if proposal suitable for SG
- Route may change later in process (i.e. following receipt of responses)
- Ofgem power to override Panel filter decision
- Equal rights for all parties to appeal self-governance modifications decisions to Ofgem.

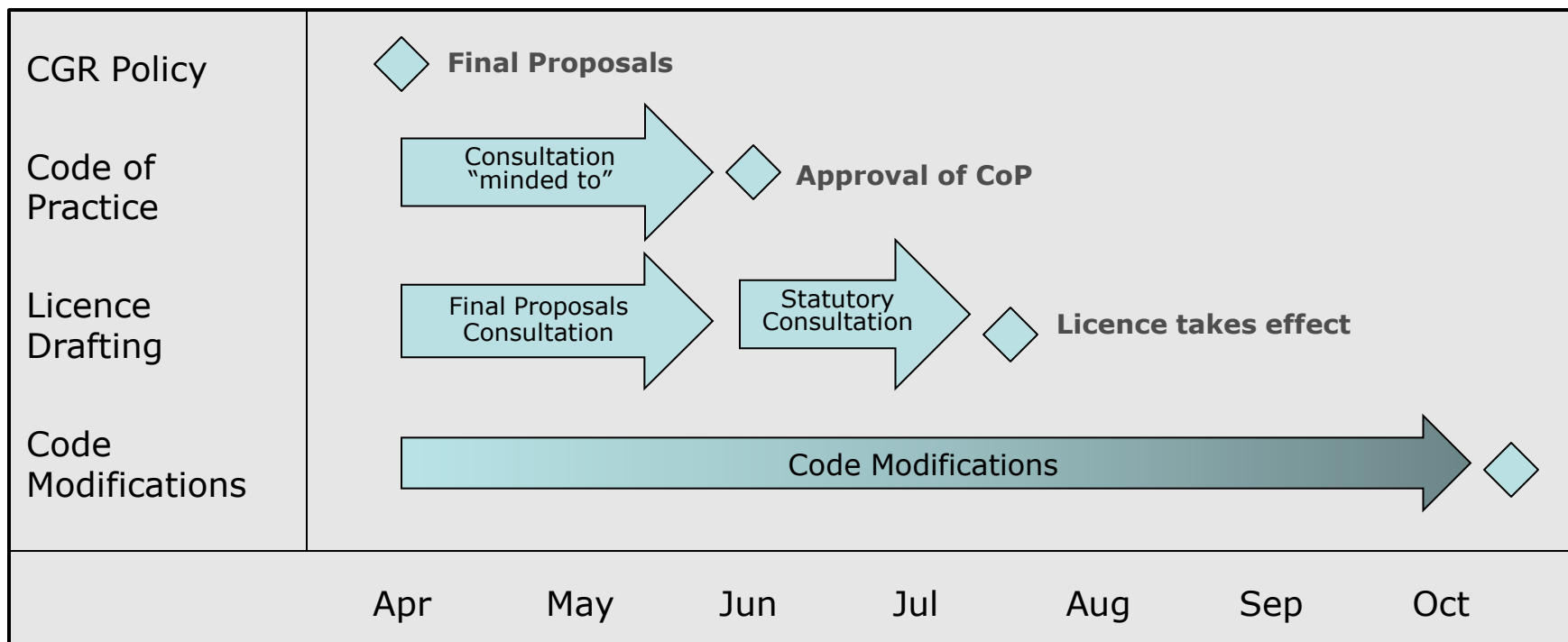
The Role of the Code Administrator and Panel

- 'Critical Friend' obligation on CAs to assist where requested
- Code administrators to adhere to principles set out in Code of Practice:
 - Improved efficiency
 - Increased accessibility
 - Increased standardisation across codes
- Adoption of and reporting on KPIs by CAs
- Authority approval, rather than appointment, of independent panel chair
- Panels to provide reasons for their recommendations and decisions
- Ability to 'send back' final modification report to Panel if Authority considers it is deficient

Network Charging methodologies

- Inclusion of specific network charging methodologies in industry codes
- Allows materially affected parties to propose changes
- Proposal window to facilitate effective management of modification process
- Authority ability to designate a non-code party as a materially affected party.
- 25 day KPI for decisions (longer if doing IA).
- Requirement to maintain charging forums.
- UNC and CUSC Panels will be providing oversight of charging methodology proposals
- Charging methodology decisions will become subject to appeal to the Competition Commission

CGR – Expected Implementation Timeline



Workshops: 23 April – Licence drafting
29 April – Code of Practice and KPIs

The background of the slide is a composite image. On the left, there are rows of solar panels under a bright sun. On the right, a hand is shown holding a white document. In the bottom left corner, a blue gas burner is visible. The overall theme is energy and customer service.

ofgem

Promoting choice and value
for all gas and electricity customers