



Wilcock Consultants - OAMI Progress Report

Report Date: 10th March 2010

Period Covered: 1st Jan 2010 to 15th March 2010

Active Contract Personnel

David Haddock – Contract Account Manager

Vic Tuffen – Contract Lead Auditor

Peter Thorp – Auditor

Rob Stanway – Auditor

Eric Dodd – HQ Support

1. Mobilisation & OAMI Database Activity

- Introductory letter sent to all registrants and Wilcock contact details distributed
- Current details for registered companies being updated
- Database restructured into an Access Database
- New fields added to enhance database records and ease of use
- Data Validation process in progress for data held
- New certificate introduced
- HQ systems for finance and control implemented
- 2 new auditors trained and briefed

2. New registration activity

Company Name	Date of Enquiry	Date of Audit	Comments
AOS Energy Efficient Heating Systems Ltd.	13 th Jan. 2010	19 th Jan 2010	CoP 1a & CoP1b
1 st Gas Ltd.	22 nd Feb 2010	4 th March 2010	CoP1a & CoP 1b.
MultiTech	25 th January	11 th March 2010	Cop1a, 1b & 1c

3. 2010 Surveillance Audits Update

OAMI Scheduled 2010 Audits	Status (Completed / Planned / Deleted)	Audit Date
304728 Accuread Ltd	Issued to Rob Stanway for planning	
169487 Alfred McAlpine Infrastructure Services Limited	Issued to Rob Stanway for planning	
57934 Alhco Ltd		
12788 AMEC Services Ltd		
189343 ART Associates Ltd	Deleted – no longer required	Not required
307532 British Gas Metering		
186385 C & C Gas Services (South) Ltd		
190533 C M Utilities	Issued to Peter Thorp for planning	
5670 Colin Brown Contractors	Complete	3 rd Feb 2010
124485 Colin Poole	Deleted – no longer active	Not required
196139 Core Utility Solutions Ltd	Issued to Rob Stanway for planning	
230095 Cullis Engineering Services LTD	Planned	TBA



222927 Denholm Ltd	Planned	TBA
300685 E.ON Energy Services	Complete	4 th March 2010
155185 ECO European Limited	Issued to Rob Stanway for planning	
215377 Energized Ltd	Planned	TBA
186584 Express Pipe Laying and Repairs		
75972 F&R Gas Services	Planned	23 rd March 2010
302079 Fulcrum		
230286 G A Plumbing And Heating	Issued to Peter Thorp for planning	
180787 G B H Utilities Ltd	Issued to Peter Thorp for planning	
204053 G P S (Southwest) Ltd	Issued to Peter Thorp for planning	
180881 G&S Industrial and Commercial Gas Services	Planned	18 th March 2010
162151 Gas Connect		
178369 Industrial Gas Services SW Ltd	Issued to Peter Thorp for planning	
50219 J Murphy & Sons Ltd	Issued to Peter Thorp for planning	
3057 Le Neveu Industrial Serv Ltd	Completed	3 rd March 2010
134082 McNicholas Construction Services Ltd		
148067 Meterfix Ltd	Issued to Peter Thorp for planning	
188649 Metering Services Ltd	Planned	w/c 15 th March
211791 Morrison Utility Services Limited		
164012 National Grid		
196066 National Grid Metering	Planned	TBA
191100 Northern Energy Connections	Issued to Rob Stanway for planning	
124402 P & K N Guest Ltd	Issued to Rob Stanway for planning	
67040 P J Woods Ltd		
190526 PAD Gas Engineers Ltd	Issued to Rob Stanway for planning	
45892 Parsons Gas Services	Planned	12 th March 2010
131820 Providor Ltd	Complete	26 th Feb 2010
79566 S A Gas Engineers Ltd	Planned	w/c 15 th March
306135 Scotia Gas Care	Issued to Rob Stanway for planning	
188725 Siemens Energy Services Ltd	Complete	11 th Feb 2010
197551 Tanner Gas Services		
11553 TM Gas and Heating Services Ltd	Deleted – Now part of JFD	Not required
43194 Turriff Contractors Ltd	Issued to Rob Stanway for planning	
187033 United Utilities Gas Networks Limited		
215191 United Utilities Working With Northern Gas Networks	Issued to Rob Stanway for planning	
307104 Veolia Water Outsourcing Limited	Issued to Peter Thorp for planning	
175270 Energy Solutions and Services Ltd		
215186 Southern Gas Networks	Issued to Peter Thorp for planning	



4. Lessons learnt and recommendations of any areas for change with the existing CoP's as a result of the audits completed.

- 4.1 The scope of activities captured by the current categories of work is too broad and does not reflect the variation both in terms of available work and competencies of the installers. This is eased to some extent in the CoP review as it has been aligned to the MAMCoP with the introduction of Category 2. The problem is addressed by approving an installer with restrictions. e.g. An installer may be registered to carry out CoP 1c work but is restricted to medium pressure installations up to G25/U40. In practice this would mean that should that company wish to provide additional services they would need to reapply. This is not an ideal situation and it may worth considering a small number of subcategories particularly for CoP1c/Category 4 installations.
- 4.2 The existing audit spread sheets are under review. They include elements which are not necessary but there are areas that require more attention. There is also some repetition. The spreadsheets will be reviewed in line with the CoP update and a new audit plan will be produced.

5. A report for the MAMCoP board to share experiences, best practice and observations from audits that may impact upon the MAMCoP, and recommendations and comments with regards to MAMCoP scope, content, structure and application.

- 5.1 Some evidence has been seen of poor installation standards and questionable design practices. For example more than one installer has advised us that a MAM will not pay for meter bracket and supplies them with small concrete blocks to stand the meter on.
- 5.3 Concerns have been raised by one installer over the standard of training that is being provided and questioned how training establishments are approved.
- 5.4 There is evidence of new primary meters that have been installed that are red in colour. Red has traditionally been the colour used to distinguish sub-meters from primary meters. The use of this colour does introduce a risk of confusion. What colour should primary meter be?

6. CoP's Review Progress Report.

- 6.1 The draft has been reviewed to ensure that all comments have been accounted for. This new draft will then need to be submitted for industry comment.