

December 2009

PTB/001-09

Product Technical Bulletin

GWi G4 Credit Meter



Back Ground

GWi have been made aware of a potential problem with a specific batch of G4 Credit Meters built in 2009.

This is following a small number with a reported fault of fluctuating gas pressure that have been returned to us for investigation.

The fluctuation in gas pressure was caused where the internal measuring unit output crank had a split line burr that caused a slight interference in its housing, interfering with rotation thus slowing down the measuring unit on the examples returned.

Action

On any new installations or service visits where there are suspected issues with fluctuating gas pressure, please exchange the meter and return it via you normal returns process to GWi for further investigation .

GWi have subsequently inspected all associated raw materials for this defect and have not found any within the current stock

Please contact Gordon Morris (Quality Manager) should you require further information
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