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Dear Rachel

Ofgem Open Letter: Annual Stakeholder Report on Electricity Distribution

I am writing on behalf of Western Power Distribution (WPD) in response to your open letter on the above.

WPD support Ofgem's intention to publish an annual stakeholder report and the proposed format outlined in your letter appears reasonable. We are aware from our own stakeholder engagement carried out in preparation for DPCR5 that there is generally widespread support for more extensive publication of information about the services we provide and it is therefore our intention to publish our own annual stakeholder report early in 2010 covering many of the types of information outlined in your letter.

At the end of January we will be hosting a series of workshops for our stakeholders. As well as the opportunity for interested stakeholders to understand our investment plans for the next five years, together with the impact on prices, we will also be seeking views on how delivery of the plan should be measured and monitored and how we can provide information and updates in a customer friendly format. I would be happy to update you with the outcome of this consultation and demonstrate how the feedback has been incorporated into our overall customer communication programme.

I hope this is helpful, if you have any questions please contact me.
Yours sincerely



Alison Sleightholm
Regulatory & Government Affairs Manager