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Dear Richard

Gas Post-Emergency Metering Services (PEMS): request for information

Further to Ofgem's letter dated 11th May regarding the above, please find attached 2008 PEMS information for Scotland Gas Networks and Southern Gas Networks.

I can also confirm that we do not object to the information being published on Ofgem's website.

Should you have any questions, please do not hesitate to give me a call.

Yours sincerely

Victoria Hunter
Regulation Manager

2008 PEMS information for Scotland Gas Networks

Scotland	2008
Replacement of regulator and/or flexible tubing	4992
Replacement of credit meter	2900
Replacement of prepayment meter	357
Other categories of PEMS	753
Total number of PEMS jobs	9002
% emergency call outs resulting in PEMS	7.9

2008 PEMS information for Southern Gas Networks

Southern	2008
Replacement of regulator and/or flexible tubing	13339
Replacement of credit meter	5607
Replacement of prepayment meter	641
Other categories of PEMS	1184
Total number of PEMS jobs	20771
% emergency call outs resulting in PEMS	10.37