

Ofgem Request for Information - Northern Gas Networks PEMS Job Numbers 2008

	2005	2006	2007	2008
replacement of regulator and/or flexible tubing	10,618	9,951	10,659	10,525
replacement of credit meter	3,454	3,812	3,052	3,050
replacement of prepayment meter	525	516	499	482
TOTAL	14,597	14,279	14,210	14,057
% of emergency call-outs that resulted in PEMS activity	10.6%	9.9%	9.3%	11.5%
Year on Year % Change		-2.18%	-0.48%	-1.08%