# Negotiated settlements: a role for American practice in UK policy?

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### Outline

- Evolution of UK utility regulation
  - From light-handed to heavy-handed?
- Is there scope to reduce regulation?
  - by greater involvement of market participants
- Practice and experience in America:
  - Argentina, Florida and Canada
- And in UK: London Underground and CAA
- Possible scope in network price controls

## UK utility regulation

- 'Regulation with a light rein' (Patrick Jenkin, Sec of State, BT privatisation 1983)
- There are examples of removing/reducing regulation in competitive markets
- RPI-X initially simpler than US regulation
- But seems to have become more heavyhanded in monopoly/network sectors
- Is this inevitable? Is it a problem?

## Costs of regulation

- Better Regulation Task Force: extent of regulation is rising despite more competition
- Growth and cost of regulation
  - Offer/Ofgas/Ofgem fivefold increase £16m to £87m 2001, now £30m+ but still double previous level
  - NAO: Costs of 2000 DPCR: companies range under £0.5m to over £1m each, Ofgem's cost £2.5m

### Information issues

- Protection of customers takes resources
  - Data cleaning for consistency & comparisons
  - To make large price cuts need supporting evidence
  - Especially consultancy studies of opex and capex
- NAO survey of electricity companies: How much requested information is necessary?
  - 1 company said 51-75%
  - 5 companies said 26-50%
  - 4 companies said under 25%

## Intrinsic problems of regulation

- How can regulator know & decide for users?
  - eg on investment, quality of supply and security
  - public interest or consumer sovereignty?
- Concern that agreed investments not made
  - Regulator unable/unwilling to monitor and enforce
  - Tending to continual monitoring process (eg water)?
- Central regulation means uniformity
  - limits variety of solutions and innovation
  - eg RPI-X or sharing? Duration 5 yrs or 3 or 10 yrs?
  - What incentives re quality? What cost pass-through?
- Alternatives from overseas experience?

## Argentina

Evidence on alternative regulatory arrangements for transmission expansion

## Argentina background

- Argentina electricity reform 1992
  - Per UK: restructuring, privatisation, competition, incentive regulation of existing T and D networks
- Mistrust of regulation
  - Decided that transco & regulator should not be responsible for new transmission investment
- Public Contest method
  - Users to propose, vote & pay for major expansions
  - Construction O&M (COM) out to competitive tender

## Received view of experience

- Argentine electricity reform worked well
  - lower costs & prices, better service, more investment
- But major caveat: method of regulating transmission expansion did not work well
  - Claimed externalities, free riders, transactions costs
- But only one illustration of this:
  - Several years delay to much needed Fourth Line from Comahue (major generation source) to Buenos Aires (major demand centre)

#### Fourth Line

- Congestion increasing on this corridor
- Sept 1994 3 generators proposed 4th Line
  - With COM fee about \$58m p.a. over 15 years
- Feb 1995 Public hearing 50% vote against
  - Surprise and concern, including by regulator
- May 1996 revised proposal accepted
  - Proposed max fee \$55m p.a.
  - Nov 1997 winning bid \$35.5m p.a.

### Examination of 4th line

- On closer examination, benefits about \$10m p.a. compared to cost of \$58m or \$35.5m p.a.
- Conclusion: 4th Line was not economic
  - Cheaper to locate generation near demand instead
  - Delay was socially beneficial, not costly
  - Final decision reflected subsidy arrangements
- None of alleged problems of Public Contest method actually materialised here
- Elsewhere, Public Contest method worked well

## Competition in construction

- Bidding competitive: 2-3 bids in 5 cases
- All these won by new independent cos
- 4th Line: 4 bidders 13 bids (alternatives)
  - introduced innovative technologies
- Cost reductions over time
  - pre-reform at least \$230k/km
  - 1st & 2nd tenders (Govt) \$267k/km, \$170k/km
  - 4th Line \$130k/km so cost/km about halved
- Bidding to construct was very successful

## Assessment of Argentine policy

- Public Contest method in fact worked well
  - Made better use of existing lines
  - Competitive tendering lowered costs
- 4th line: delay not a failure of PC method
- Regulation would have yielded to political pressures to build many uneconomic lines
- PC method resisted political pressure
  - Led to more economic outcomes than regulation
  - Preferable if aim is efficient allocation of resources

## Negotiated settlements

US origins and early perceptions

## Origin of negotiated settlements

- Large backlog of rate cases at Federal Power Commission (FPC) in 1960s
  - 1960: over 2900 applications, 10 dealt with
  - 1960: 3200 requests, with triple staff would take 82 yrs
- FPC encouraged settlement
  - 1960-70: some or all of 56% cases
  - saved time and money, reduced uncertainty
  - some concerns about non-consenting parties (slow down process?) & non-participants (overlooked?)
- Assumed settlement easier way to same end

#### Settlements at FERC

- Successor FERC continued FPC policy
  - Federal Energy Regulatory Commission
  - 1980: 70% of gas pipeline rate cases settled
- Wang (2004): 41 cases 1994-2000
  - 34 settled in full, 5 settled in part, 2 litigated
  - savings in cost & reductions in uncertainty minimal
- Settlement: different process & outcomes
  - looked at situation as whole, not item by item
  - more innovative outcomes not available to FERC
  - especially rate moratoria 21 of 39 settlements

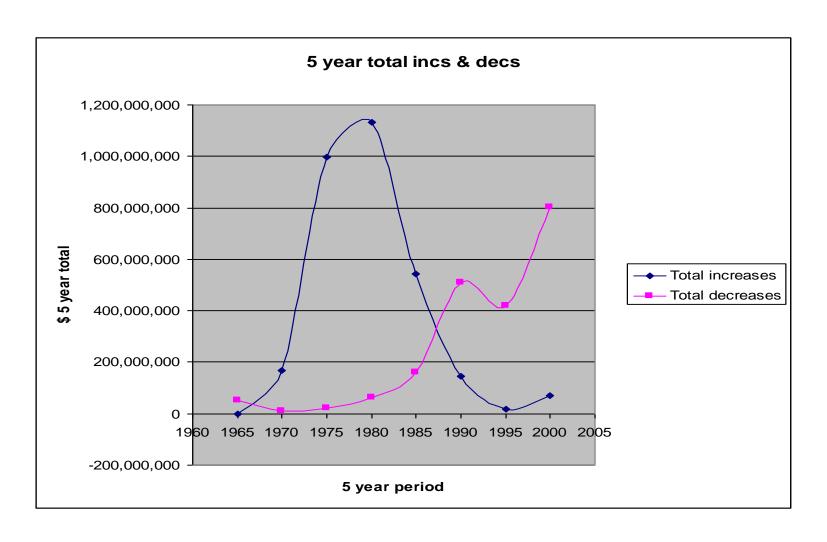
#### Florida

Evidence on nature of stipulations and settlements with a consumer advocate

## Regulation in Florida

- Public Service Commission FPSC 1897
  - 386 staff, budget \$27m
- Office of Public Counsel OPC 1974
  - duty "to represent the general public of Florida"
  - staff 15, budget \$2.5m plus consultants
  - single incumbent Public Counsel 25 years
- Scepticism about US consumer advocates
  - limited effect? tend to favour larger users?
  - Is this true in Florida?

#### FPSC base rate cases



## Stipulated settlements in Florida

- Public Counsel represents customers
  - by challenging utility in regulatory hearings
  - also by negotiating stipulated settlements with utility, then inviting FPSC to approve
- FPSC staff not involved in negotiations
- All stipulations accepted in total
  - no cherry-picking (unlike California)

# Types of case where OPC signed stipulations, 1976-2002

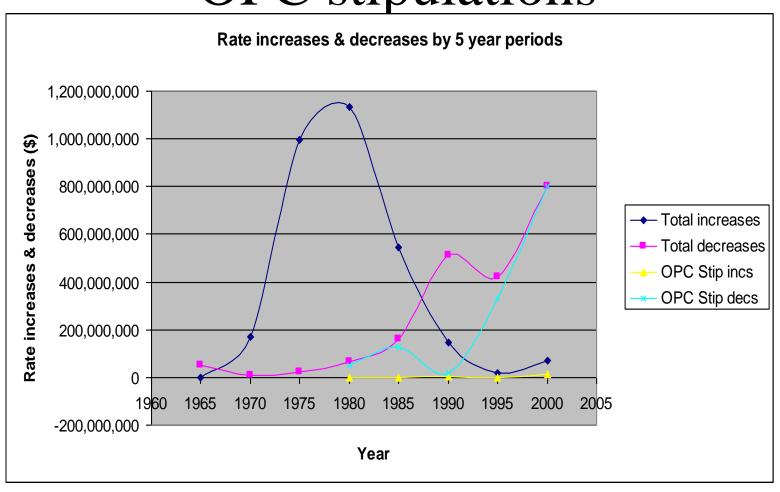
| Type of case                         | Total | OPC          |      |
|--------------------------------------|-------|--------------|------|
|                                      |       | stipulations |      |
|                                      | No.   | No.          | %    |
| Predicted high participation by OPC: |       |              |      |
| -Earnings review                     | 93    | 29           | 31%  |
| Predicted low participation by OPC:  |       |              |      |
| -Requested rate increase             | 82    | 6            | 7.3% |
| -Minor cases (tax, ROE, MMFRs)       | 58    | 1            | 1.7% |

# Florida PSC earnings review cases 1976-2002

|                                     | Number of cases of earnings reviews | Aggregate value of reduction \$m | % of total revenue reduction | Average value of reduction \$m |
|-------------------------------------|-------------------------------------|----------------------------------|------------------------------|--------------------------------|
| With OPC                            | 29                                  | 1437.7                           | 77.0*                        | 49.6                           |
| stipulation Without OPC stipulation | 64                                  | 429.4                            | 23.0                         | 6.7                            |
| Total                               | 93                                  | 1867.1                           | 100                          | 20.1                           |

<sup>\*91.2%</sup> excluding Southern Bell 1988

# FPSC rate cases and OPC stipulations



#### Who benefits?

- Cost savings relatively small (<1% value)
- Customers: bigger and earlier rate reductions
  - Confirm larger users benefit more in some ways
- Utilities: less uncertainty & embarrassment?
- Utilities get what FPSC could/would not give
  - Removal of objections by others (e.g. to merger or in court)
  - Flexibility on accounting provisions (depreciation)
  - Price caps (up to 4-years) and revenue sharing (instead of profit caps or earnings sharing)
  - often despite initial objections of regulatory staff

#### Conclusions on Florida

- Stipulations are significant in Florida
  - 77% of base rate reductions since 1976
- Stipulations have benefitted customers
  - greater & earlier rate reductions
  - reformulation especially favoured large electricity users
  - but residential customers still benefit overall
- And have led to changes in regulatory policy
  - More flexibility on depreciation etc than staff/FPSC
  - More innovative forms of incentive regulation
  - Have almost superceded electricity hearings since 1995

#### Canada

Experience of National Energy Board with negotiated settlements

### Settlements at NEB

- NEB regulates oil and gas pipelines
- since about 1995 almost all regulatory issues here have been covered by settlements between pipelines and users (producers, shippers and consumers)
- this has halved number of hearings and halved average time per hearing, so total hearing time down by three quarters

#### Nature of settlements

- Scope of settlements has been very varied
  - tariffs, opex, ROE, service quality, capex programs
- multi-year incentive programs
- transition to light-handed regulation
  - with individual settlements
  - price discovery regime to facilitate new entry
  - complaint-handling & complaint-based regulation
- improvements in productivity, service design, communications & industry relations

#### Reasons for success

- Parties could negotiate mutually beneficial outcomes (not just cost-saving)
- NEB policy to encourage settlements
  - Initial cherry-picking discouraged interest
  - Now normally accept unopposed settlements
  - Not judge whether each element reasonable, but whether process reasonable (open, informed, agreed)
  - Generic Cost of Capital decision to fix benchmark, removing market power and leaving scope to agree premium for better service and innovative products

#### UK

London Underground Limited (LUL) contracting out its electricity network CAA constructive engagement at airports Scope in network price controls?

## Contracting out electricity network

- LUL largest non-utility electricity network in UK, about 5% size of small REC network
- 1998 30 year contract worth £1.5 billions
- to operate, maintain, finance and renew the network, and take most risks
- awarded to lowest bidder (Seeboard SPL) subject to meeting engineering, safety & human resources requirements

#### Nature of contract

- Detailed quality and risk specifications
  - including specified investment program & outputs
  - plus liquidated damages
- Provisions for risks and uncertainty
  - Bid price RPI-indexed, which reflects many costs
  - Risk of demand uncertainty taken by LUL, any additional investment costed on terms in contract
- Provisions for monitoring and enforcement
  - LUL kept 30 monitoring staff, specified accounting standards, required reserves & parent co guarantees

## Summary of LUL experience

- Knowledgeable buyer able to deal with electricity supplier, no monopoly problems
- Contract well designed & discussed
  - outputs and quality well-defined, kept staff to monitor, provision to transfer assets & staff at end
- Has worked well
  - planned capex spent, improved maintenance, better system performance

## CAA Constructive engagement

#### • 2003 CAA concerns

- airport/airline relationships & communications
- extent of CAA involvement in decisions e.g. traffic volume forecasts, service quality levels, capex plans

#### • Proposed constructive engagement

- to agree key inputs for next price control review
- otherwise if CAA took decisions the outcome uncertain and might not satisfy any parties

#### Outcome so far

#### Heathrow & Gatwick

- Towards agreement on traffic forecasts, shared vision of the future of the airports, service quality regime, construction costs of capex projects
- capex program at Gatwick but not yet Heathrow (commercial tensions on investment priorities)

#### Stansted

• as yet unproductive - different views & using media

#### Manchester

• material progress, airport to provide more financial info, could remove price cap (noting competition)

### Conclusions on CE

- Constructive engagement has been helpful
- working well at LHR, LGW & Manchester
- helped by agreement with airports to pay costs of consultants for airlines on capex efficiency
- CE well reflects views of existing airlines, need to ensure that interests of future entrants and passengers are considered (BAA point)
- Has exceeded expectations, basis for future
  - More information, continued & productive dialogue

## Scope for settlements in UK?

- Evidence that users and companies jointly determine policies for approval by regulator
  - Argentina, Florida, Canada, LUL, CAA
- Could these ideas be further applied in UK?
- Network price control reviews provide an opportunity to explore more extensively
  - Sort of precedent SHE v Offer at MMC 1995
  - consumer cttee supported SHE capex, MMC agreed

## Possible price control review

- Need to identify consumer groups in each area
  - to negotiate price controls with companies
  - they may or may not agree on opex, but
  - they could focus on investment programs
  - and other aspects overlooked by regulator?
- Consumer groups would need support
  - they would need information, perhaps via regulator
  - and consultancy advice, charged to customers
- Regulation would be a backstop if necessary
  - e.g. users & companies determine items on menu & cost & choose, regulator determines mark-up (WACC)

## Advantages of this process

- Less regulation, more responsive to users
- More flexibility on price control settlements
- Better relationship customers & companies
- Better tailored to local conditions
- Would allow more innovation in price control
- Shifts focus from opex to capex
- Better local monitoring of 'capex contract'
- Lessons from comparing different experiences

### Conclusions

- UK improved on US regulatory model
- but heavy on regulation and has limitations
  - local knowledge, enforcement, uniformity
- Overseas evidence that users and utilities can play a bigger role with less regulation
  - outcomes different and better than regulation
- Some encouraging signs in UK
- Could consider adopting more widely here