

Dear Sirs,

Not sure who or where to reply. So hope this gets to you

Yes we have fallen foul of the lock in terms as a small business. No notification that contract term is coming up for renewal just a 200% rise in price notification AFTER the notification to terminate period. Paid the high contract termination fee and got much more reasonable terms from another supplier but found that original supplier was then offering similar or better to new contracts but not existing!

Also we are very environmentally friendly but it is not viable to install renewable systems as a small business as the buy back and meter charge for excess power is too high. The savings and environmental benefits are therefore not being realised as the resulting payback fails. Also if we do install "base load" renewables our buy in consumption drops and our contract rates rocket countering any small savings.

This is not the case with domestic and can see no reason why it is not the same for business particularly as weekends and out of hours power consumption of business is much less but renewable source continues to generate. At present only option is power would go to waste or be provided back to suppliers "free" and we would be charged more for high demand or low self generation period use above base load as we would then be on much higher (lower use) tariff.

Hope this helps.

Regards,

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