



Gas Distribution Networks  
(Regulation Managers  
By email)

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*Promoting choice and  
value for all customers*

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Date: 14 August 2008

Dear colleagues,

**Issues arising from the absence of an Emergency Control Valve Handle (ECVH's) when conducting Meter Works**

At the recent Meter Asset Management Code of Practice (MAMCOP) meeting on the 22<sup>nd</sup> January 2008 an issue was identified relating to the availability of an emergency control valve handle (ECVH) at the consumers site.

Several Meter Asset Managers (MAMs) have reported that on attending site they have identified that the ECV Handle is not present. This results in the planned work being aborted, and reported to the Emergency Service Provider to arrange for an ECVH to be provided and installed.

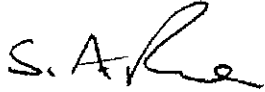
Those present agreed that if free issue ECVH were generally made available to the MAMs they would be able to remedy this deficiency without having to abort the visit and also request that the emergency service provider replace the missing ECVH. The MAM's consider that the installation of the ECV handles is well within the existing competencies of their OAMI/CORGI registered, and should not compromise or reduce the quality of work undertaken. The MAMs have suggested that one solution would be for the handles to be made available to participating MAMs as free issue items, and have offered to install the handle free of charge. The MAMs have already raised concerns about entering into any agreement that transferred liability for the ECV / service to the MAM – as a result of this proposal.

This approach may also lead to the need for minor changes to the nature of post work auditing /inspections undertaken by the GDNs/ESPs and MAMs. We consider that this proposal provides an efficient solution to the issue and avoids the industry incurring additional costs both for the GDNs in providing the Emergency visit, the MAM having to reschedule the works and the consumer who would have to make arrangements to be at site for the rescheduled works.

The MAMCOP board would like to progress this matter with a view to agreeing a consensus approach across the industry to address this issue. We would be grateful if you could provide us with your comments in time for our next Board meeting on the 29<sup>th</sup> August 2008.

Should you have any queries on this matter please email or contact Steve Rowe on 07876791672.

Yours Sincerely

A handwritten signature in black ink, appearing to read 'S. Rowe', with a stylized flourish at the end.

Steve Rowe  
GB Markets  
(Network Trading and Development)

Statistics to 30th June 2008

3. Metering and Emergency Service

Assessment Code	1. Initial Assessment Passed	2. % Initial Assessment Passed	3. Holding Valid Certificate	4. Passed Re Assessment	5. % Passed Re Assessment	6. Initial Assessment Failed	7. Failed Re Assessment	8. ACS Total Cumulative Assessments	9. ACS from NVQ NG Only	10. Assessments taken ACS & NVQ Cumulative, Initial & Re Assessment
CMA1	626	98.58%	331	47	100.00%	9	0	673		673
CMA2LS	861	97.62%	493	85	97.70%	21	2	946		946
CMET1	1,227	99.84%	989	162	100.00%	2	0	1,389		1,389
CMET2	1,008	99.60%	853	144	100.00%	4	0	1,152		1,152
CMIT1LS	225	99.56%	118	54	100.00%	1	0	279		279
MET1	20,854	99.71%	15,307	3,846	99.97%	61	1	24,700	8,204	32,904
MET2	594	97.70%	222	37	100.00%	14	0	631		631
MET3LS	867	97.97%	495	89	98.89%	18	1	956		956
MET4	1,467	99.80%	1,335	55	100.00%	3	0	1,522	5,743	7,265
REGT1	1,054	99.81%	1,054	0	0.00%	2	0	1,054		1,054
REGT2	6	100.00%	6	0	0.00%	0	0	6		6