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Dear Hannah

Green Supply Guidelines

npower welcomes the opportunity to participate in this consultation on Green Supply. We have participated in workshops throughout this process, and have signed the letter from the group of suppliers, facilitated by the Energy Retail Association.

We are supportive of the general thrust of Ofgem's updated proposals for green supply guidelines, and will support further work to firmly and clearly establish the key principles, the details of the accreditation criteria, and the setting up and operation of the scheme.

In the meantime, we have enclosed our detailed comments.

In summary, we believe that;

- Consumer choice should remain an abiding principle
- Accreditation should not limit consumer choice, nor be onerous to administer
- Residential consumers rightfully expect transparency, and therefore the origin or source of their green energy must be clearly identified
- The principle of additionality is appropriate for residential consumers and expected by them, but should not be overly onerous or complex to understand
- Green energy must not be double counted
- Energy efficiency should be designated as green
- International standards are important to business consumers and should be respected
- For business customers, it is essential not to undermine the commitments that suppliers and consumers have already made to green supply.
- Consumer education is an important factor in reducing confusion
- For residential consumers, we could in principle sign on to Green Supply Guidelines
- For the business community, we believe that further work is required

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- The cost and complexity of the scheme should be commensurate with the consumer volume and appropriate degree of accreditation

Yours Sincerely



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