## Appendix 6 - Summary of monitoring requirements

Measure	Technical monitoring 5 per cent (Appendix 4)	Customer Satisfaction monitoring 1 per cent (not SHP schemes)	Utilisation monitoring 1 per cent (Appendix 5)
Cavity wall insulation	✓	<b>√</b>	
Loft insulation	✓	✓	
Internal and external			
insulation	✓	✓	
Hot water tank jackets			
Prof. installed radiator panels			
Draught proofing	✓	✓	
DIY loft insulation			✓
DIY radiator panels			✓
Boiler upgrades	✓	✓	
Boiler upgrades - exceptions or exemptions	<b>\</b>	\ \ \	
Heating controls only	,	<u> </u>	
Ground source heat pumps	<b>√</b>	<b>√</b>	
Solar water heating	<b>√</b>	✓	
Fuel switching	<b>√</b>	✓	
CHP	<b>√</b>	✓	
CFLs – direct (only eligible until 31 December 2009)			✓
CFLs – retail			
Appliances			
Electrical goods, e.g. IDTVs			
Consumer electronics provided			
for free			✓
Wood burning stoves (sec)			Required if installer not registered with REAL Assurance code.
Wood chip boilers (prim)			" "
PV			" "
SWH			11 11
mWind			11 11
mHydro			" "
Heat pumps			" "
mCHP		1	" "
HEAs			Utilisation and evaluation required at statistically significant levels