

GM/PW/086

1 February 2008

Duncan Mills
Senior Economist
GB Markets
Ofgem
9 Millbank
London
SW1P 3GE

Gas Post-Emergency Metering Services (PEMS) – Information Request

Dear Duncan,

Please find below the information requested with respect to the number of Gas Post-Emergency Metering Services (PEMS) jobs carried out by Northern Gas Networks since 2005.

	2005	2006	2007
Small jobs - e.g.tighten nuts or replace washers	N/A	N/A	N/A
Replacement of regulator and/or flexible tubing	10,618	9,951	10,659
Replacement of credit meter	3,454	3,812	3,052
Replacement of prepayment meter	525	516	499
Percentage of emergency call-outs that resulted in PEMS activity	10.6%	9.9%	9.3%

As defined in your data request, the Small Jobs category does not qualify as a PEMS related job. Such jobs are not charged to suppliers under the PEMS contract. Instead these jobs are treated as metering work that is performed within the 30 minute timeframe allocated for emergency work (and where the material cost is less than £5) in accordance with transportation licence provisions regarding emergency services and enquiry service obligations. All other job numbers included in the above table are those that were charged to suppliers under the PEMS contracts.

Please do not hesitate in contacting me if you have any queries relating to the information set out above.

Yours Sincerely



Gareth Mills
Regulation Policy Manager