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For the attention of Ms E Flatt

Ref 198/07  
7<sup>th</sup> August 2007

Dear Ms Flatt

### C.E.R.T 2008-2011 Supplier Guidance

Further to your recent notice inviting comment for interested parties on the above document. We would like to offer the following comments specifically relating to the technical monitoring of insulation measures.

Llewellyn Smith Ltd is the leading provider of quality monitoring services to the suppliers under EEC2, and provides the following information for the benefit of CERT as a whole.

### Cavity Wall Insulation

The questions relating to air bricks and room ventilators are ambiguous, and could lead to contactors being unfairly penalised, or suppliers reporting events that are not correct. These circumstances can be averted by making a distinction in the questions between room ventilators and combustion ventilators.

There also needs to be a specific question relating to cavity brushes, as this is a fundamental part of the installation of cavity wall insulation, and would benefit from being given a Savings/Major classification.

### Loft Insulation

The proposed question relating to "insulation applied to appropriate areas, should be broken down into two component sections to avoid unfairly penalising contractors, and inaccurate reporting by suppliers.

The questions relating to Ventilation have been classified as minor, when structurally these can only be classified as a major issue.

A question relating to 30amp electrical cables and recessed lights should also be considered for safety reasons.

In general, we feel that it would be beneficial to the suppliers to "soften" the approach to 100% re-inspection of jobs where "major" fails have been identified to a percentage of the total. This could be held under review to assist individual contractor performance. From the

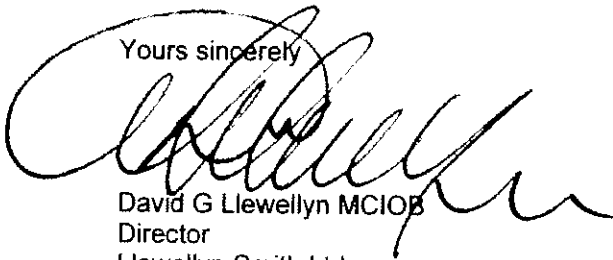
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point of view of the monitoring company, gaining access to 100% of a sample could burden suppliers and/or contractors with additional cost.

We would welcome an opportunity to discuss these proposals in more detail at an appropriate time.

Yours sincerely



David G Llewellyn MCIOB  
Director  
Llewellyn Smith Ltd