

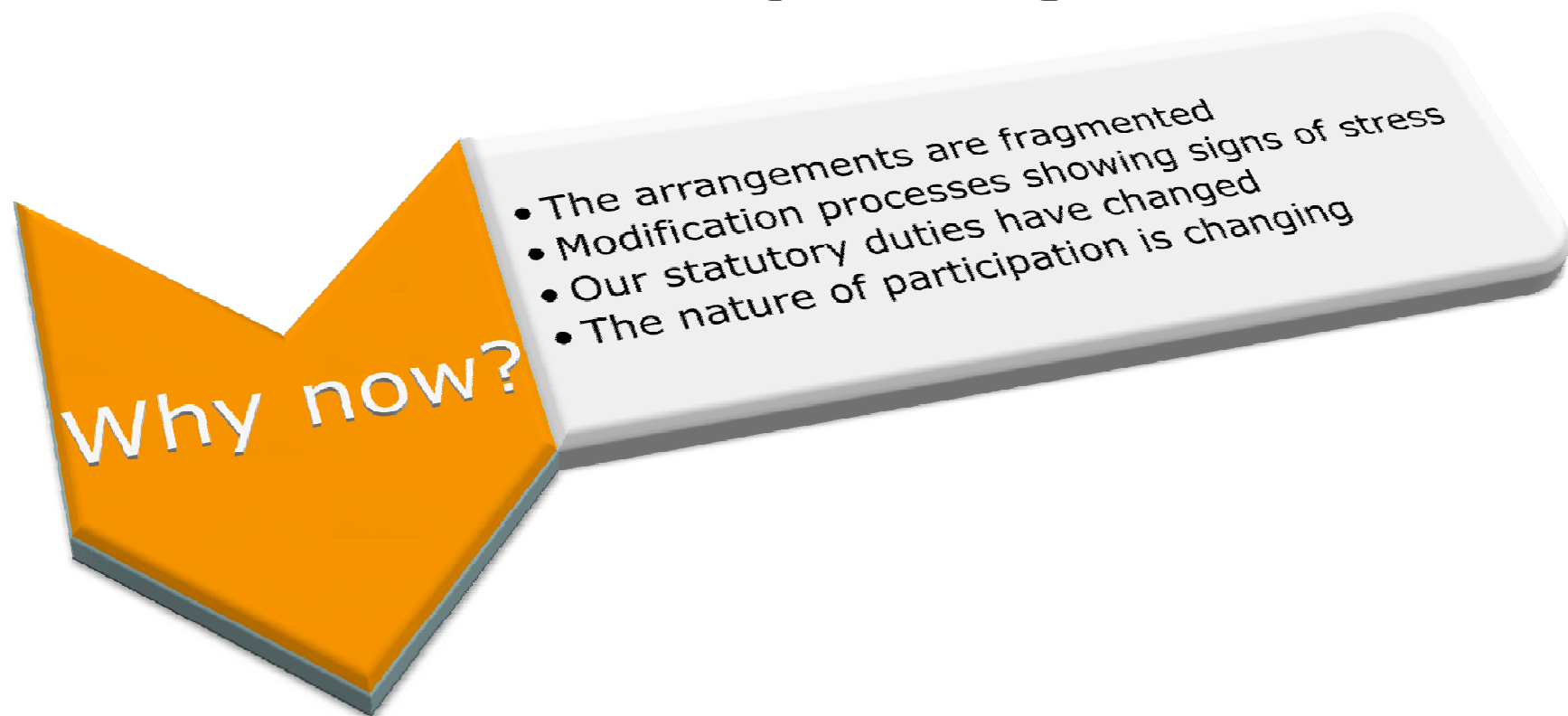


Promoting choice and value
for all gas and electricity customers

Review of industry code governance

13 December 2007

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Is the governance framework fit for purpose?

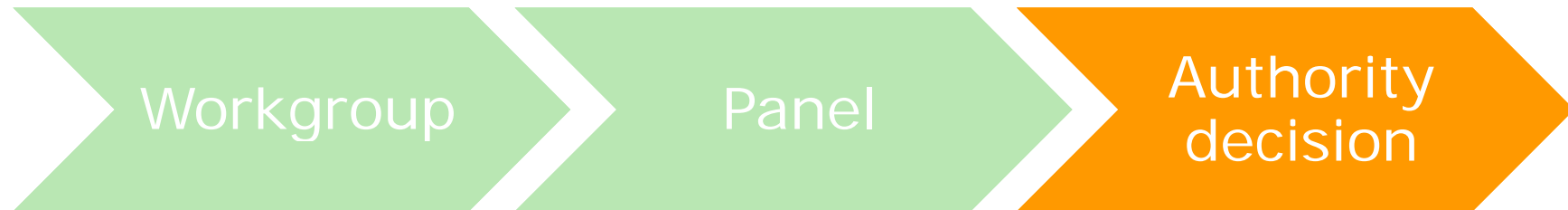
Issue 1: The code objectives

- Currently built around statutory duties of network businesses
 - Promoting competition, efficient network operation, co-ordinated and efficient network operation
- Our statutory duties are much wider. Some may not often be relevant to code development, but others are
 - Consumer impacts
 - Sustainable development
 - Better regulation
- Does the mismatch cause problems in bringing forward proposals or in the collection and testing of evidence?

Issue 2: Code scope

- Network users are commercially impacted both by the codes and by connection and use of system charging methodologies
- But whilst industry code changes are open governance, charging methodologies are much more of a 'black box' to network users
 - Poor oversight on how the methodologies are created
 - Cannot easily assess whether they are delivering their objectives
 - Cannot propose changes
- Would bringing charging methodologies under code governance lead to a more accountable and transparent regime? Would they be more likely to achieve their own objectives?

Issue 3: Quality processes



- Decision-maker is generally us, but much of the responsibility for evidence gathering and testing rests with within-code processes
- A number of problems are evident
 - evidence is often poor, or non-existent, particularly on costs and benefits
 - assessment against code objectives is often superficial
 - reports that do not make sense on a standalone basis
 - modification processes often lengthy (and open to filibustering?)
- This situation is a lose-lose for industry and the consumer. What can we do to improve it? KPIs/incentives on code administrators?

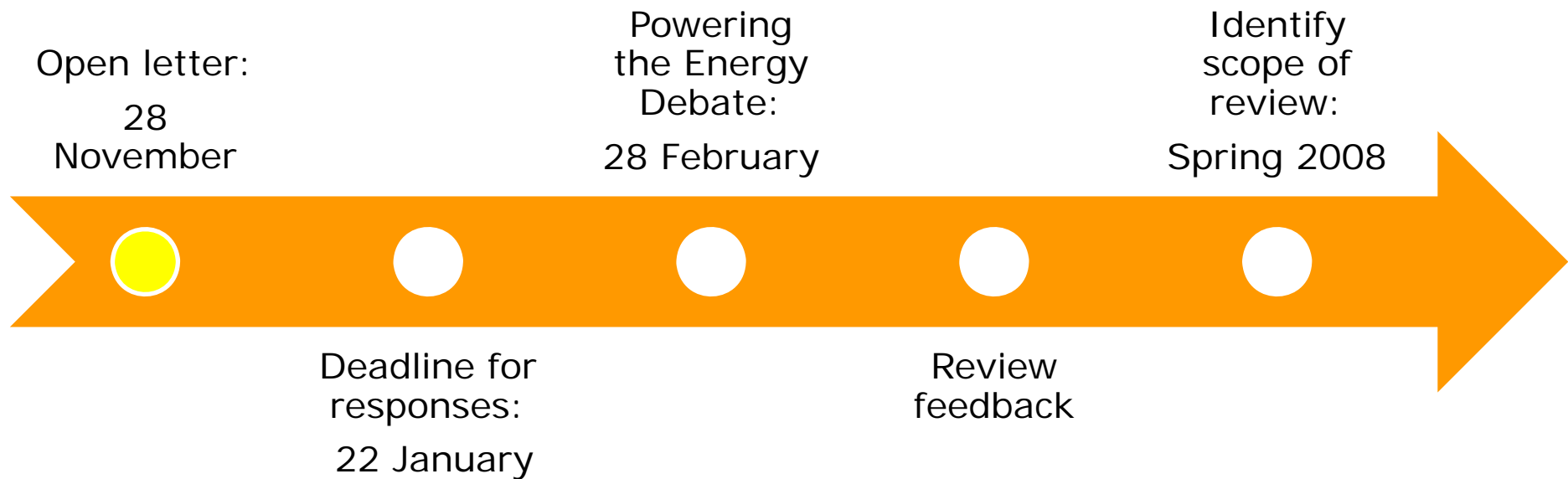
Issue 4: Effective administration

- Fragmented code administration
 - Assessment and development of cross-code issues can be problematic
 - Governance may be duplicated, conflicting or illogically located
 - Multiple monopoly code owners:
 - right efficiency incentives and cost controls?
 - should there be merging of functions?
 - Independent administration
- Is there scope for greater self-regulation?
- Structure of Panels and Committees
- Deficiencies around the provision and quality of legal text
- Potential for cross-border issues depending on development of EU third legislative package

Our aspirations for code governance



Way forward





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