### Winter '07: Going to extremes?

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#### Introduction

- A winter retrospective
  - Winter '05 and Winter '06: Chalk and cheese
- Customer impact and reactions
  - From record high wholesale prices to record lows
- Looking ahead to Winter '07
  - Price responsiveness and supply guarantees
- The more things change, the more they stay the same
  - Still work to be done
- Conclusions



### Who are EIC?

- Leading independent consultancy
  - Purchased by Broadfern in early 2007
- Main product areas:
  - Procurement
  - Risk Management
  - Carbon Management
  - Market Intelligence
- Procure energy spend worth £1,250 million per annum
- Represent approximately 1,300 clients
- Combined team of 110 people
- Long standing history in the energy sector
  - EIC established in 1975
  - Broadfern established in 1993

### Winter '05 in overview

- Some harsh lessons learned by the end of March 2006
  - Winter '05 had been an exceptionally volatile period
  - Centrica's Rough facility offline after explosion and fire
  - UK had gone through its first Gas Balancing Alert
  - Interruptible supply clauses used for the first time in years
  - Imports from Europe had been highly unreliable
  - A mild winter, but with considerable extremes of cold
  - Russia-Ukraine gas dispute sent shockwaves across the EU
- Combination and coincidence of a range of events illustrated UK energy market's vulnerability to external shocks



## Winter '05: What about the customer?

- What had the impact been for end users?
  - Highest prompt prices since December 1997
- Wide scale demand side response
  - Power generators provided the majority
  - Large scale industrial shutdowns
- Record increases in gas and power prices
  - Energy-induced profit warnings all too frequent
  - Job losses and plant closures became common
- Pipeline paranoia
  - How much gas would be delivered and when?
- How responsive were gas flows to price?

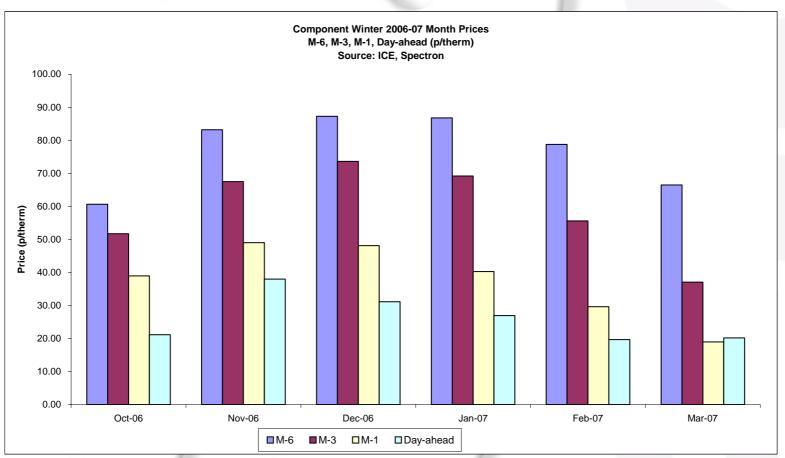


### Winter '06 in overview

- From one extreme to the other
  - Negative prompt prices for first time since March 1997
- New import capacity online and heavily utilised
- Absence of British Energy units failed to have an impact
- Russia-Belarus gas dispute averted at the eleventh hour
- How real were the risks that were present earlier in the year?
  - Would Norwegian gas arrive?
  - Would Rough come back on line?
  - How bad would the weather be?
- How responsive were gas flows to price?

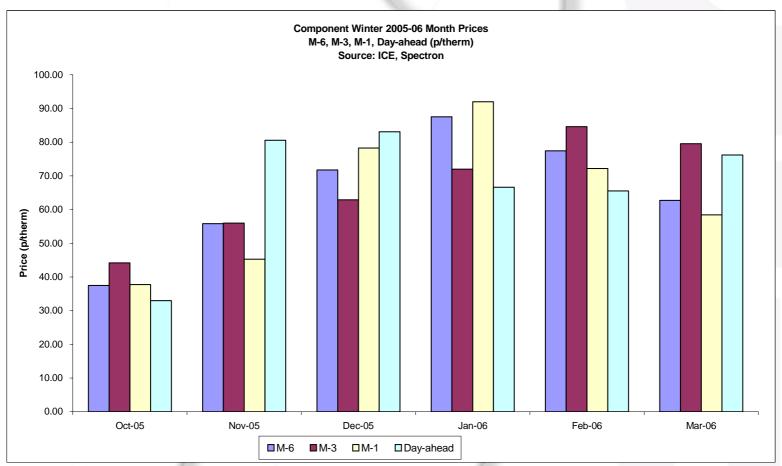


### Winter '06: What about the customer?





# Well it could be worse... Take Winter '05 for example





### The impact on the bottom line

- Between Winter '04 and Winter '05
  - The average delivered price for an end user contract for power as seen by EIC rose by 44.1 per cent
  - The average delivered price for an end user contract for gas as seen by EIC rose by 90.1 per cent
- Between Winter '05 and Winter '06
  - The average delivered price for an end user contract for power as seen by EIC fell by 15.7 per cent
  - The average delivered price for an end user contract for gas as seen by EIC fell by 24.4 per cent
- End user prices still well above historic levels



# Customer reactions to winter uncertainty

- What has been the response from suppliers?
  - Blend and extend products
  - Interruption and DSR-based products
    - Regime change is still on the way (due 2010)
- More and more customers demanding flexibility
- Customers willing to take on managed procurement risk
  - Seeking greater market interaction
- The view that high prompt prices affect only large users is a myth
  - Flexible products for smaller customers
  - EIC's portfolio offerings provide an aggregated procurement service

### Winter '07: Import pipelines

- Pipeline interaction is key
- Ormen Lange and Langeled
  - Gas can be diverted to several countries
  - Saw price response when UK gas at c. 15.00 p/therm
- Bacton-Zeebrugge Interconnector
  - Uncertainty is the only certainty
  - How much gas can we expect given public service commitments?
- Bacton-Balgzand Link (BBL)
  - Little correlation between deliveries and market price differentials
  - Governed by contractual nominations and associated obligations



# Winter '07: Liquefied Natural Gas (LNG)

- Will LNG be baseload or marginal supply?
- Teesport, Milford Haven and Grain
  - Rights of capacity holders are key
- LNG should flow to highest price market
  - Global LNG market still evolving, but...
- Mixed experience for the UK so far
  - Grain Winter 06 deliveries defied price arbitrage
  - Teesport facility lost its commissioning cargo a number of times before first delivery
- If LNG is a global market, then what about Japan?
  - Rise in deliveries due to summer heatwave and earthquake damage to nuclear capacity
  - Echoes 2002-2003 Tokyo Electric plant shutdown



# Winter '07: The more things change...

- Suppliers have become less rigid in their product offerings
- Greater UK market transparency through Mod 006, etc
  - Even if there is a "shoot first and ask questions later" approach on intra-day flows
- UKCS continues to surprise its critics with sustained healthy production
- Grain partners to auction off berthing capacity slots
  - Should encourage market approach to third party access
- Transfer and trade of SEC opens new windows of opportunity
- Power market coping well in run-up to LCPD compliance



# Winter '07: The more things stay the same

- Poor wholesale market liquidity is a major problem
  - Where will be the marginal unit of energy come from?
- Market volatility is no less damaging than high prices
- DBERR and Ofgem have made in-roads into EU market transparency
  - But this still remains poor
- In theory, we have a competitive EU energy market
  - The reality is far from this ideal
- UK consumers still getting a raw deal via the wholesale market and European interactions
- Billing accuracy still leaves a lot to be desired



## How have the last two winters been for consumers?

- What has changed for consumers?
  - Energy procurement increasingly a board level area
  - Greater desire for purchasing flexibility
- Risk and reward being weighed appropriately
- Consumers have switched focus away from solely how much energy costs
  - Energy efficiency and carbon management
  - Bill accuracy, checking and validation
- Greater need to for information about the energy market
  - Accurate market intelligence essential



### **Conclusions**

- Last two winters have gone from one extreme to the other
  - "Goldilocks" approach will Winter 07 be "just right"?
- How well has the UK actually managed?
  - Gas import dependency and market interaction the key factors
  - Power market has managed last two winters despite a few scares
  - "In my experience, there's no such thing as luck"
- Wholesale energy market volatility shows no sign of abating
- Consumers of all sizes doing more to interact with the energy market



### Thank you

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