



SSE Power Distribution

Customer Service Reward Scheme Submission Introductory Page

Scottish and Southern Energy

SSE is one of the largest energy companies in the UK. We are involved in the generation, transmission, distribution and supply of electricity; energy trading; the storage, distribution and supply of gas; electrical and utility contracting; and telecoms.

SSE is more than just Scottish and Southern. We serve customers from more than 150 sites across the country. This map shows the locations of our main power stations, depots, customer centres and shops.



Scottish and Southern Energy Power Distribution

SSE Power Distribution delivers electricity to 3.4 million customers across central southern England and the north of Scotland.

Our customers live and work in the most diverse geographical areas – from the densest of urban areas like West London to the remoteness of the Scottish Islands.

Our goals and values

Our core values focus explicitly on scoring highly on six issues:

Safety

We believe all accidents are preventable, so we do everything safely and responsibly or not at all.

Service

We give our customers service we are proud of and make commitments that we deliver.

Efficiency

We keep things simple, do the work that adds value and avoid wasting money, materials, energy or time.

Sustainability

We operate ethically, taking the long term view to achieve growth while safeguarding the environment.

Excellence

We strive to get better, smarter and more innovative and be the best in everything we do.

Teamwork

We support and value our colleagues and enjoy working together as a team in an open and honest way.

Charitable Giving

We encourage our employees to be good citizens in the communities where they live and work through a number of staff-focused initiatives. Here are just two examples.

Into Action Fund

We set aside funds to support staff who are either raising money for, or giving their time to, a UK-based registered charity, or who are involved in running local community or youth sports groups.

Payroll Giving

From time to time, we select 'partner' charities (currently a number of children's hospices) which we will encourage staff to support through payroll giving. Under the scheme 20% of the money raised by staff is used to fund a prize draw. The balance – which is matched by the company – is donated to the 'partner' charity.