



Blackpool Council

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BUILDING A BETTER COMMUNITY FOR ALL

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30 March 2007

Dear Mr. Morgan,

[Blackpool Council response to Ofgem 'Review of competition in gas and electricity connections proposals document'](#)

In addition to the comments forwarded to you previously from 4ps in their correspondence to you dated 27 March 2007, with which we fully concur we would like to add the following comments:

Benchmarks:

Blackpool Council believe that proposed benchmarks should be strengthened, in particular the SLA response to emergencies. We feel that 100% attendance within a specified 2-hour timeframe should be encouraged and that there should be serious penalties for non-compliance in this area.

Competition:

Blackpool Council's view is that Ofgem should be looking to encourage DNO's to introduce a system, possibly through training and accreditation which allows ICP's to undertake work on mains. This would ensure that a complete service could be afforded to Las.

We welcome the opportunity to put forward these comments to you.

Yours sincerely,

For Trevor Rayner