Improving NG's website performance and demand forecasting accuracy: pro forma

Objective of this pro forma

This pro forma should be completed with reference to the presentation "Improving NG's website performance and demand forecasting accuracy", delivered to DSWG on 20 April 2006.

Please provide as much detail in your response as possible (and where relevant, rank your preferences in order of importance to you).

Pro forma

Issue on which views invited	Comment / view
Website performance	
Is an SO incentive the most appropriate way of delivering improvements to website performance?	
On which data should the website performance incentive focus, ranked in order of importance[1]?	1. 2. 3. 4. 5. ...
What are the appropriate measures of website performance, ranked in order of importance[2]?	1. 2. 3. 4. 5. ...
Should peak periods have a higher weighting than off-peak periods?	
Is it appropriate for the trigger for positive payments to be current performance?	
Should the incentive collar be set at zero (i.e. should incentive represent upside only to NG)?	
How should the caps for the incentive be determined?	

---

[1] Where "1" represents the most important.
[2] See footnote 1

Issue on which views invited	Comment / view
Should this incentive be enduring, or time-limited?	
Other views	

Demand forecasting accuracy

Issue on which views invited	Comment / view
Is an SO incentive the most appropriate way of delivering improvements to demand forecasting accuracy?	
On which data should the demand forecasting incentive focus, ranked in order of importance (where 1 is the most important)[3]?	1. 2. 3. 4. 5. …
What is the most appropriate measure of demand forecasting accuracy (e.g. difference between 13.00 day ahead and end of day)?	
Should peak periods have a higher weighting than off-peak periods?	
Is it appropriate for the trigger for positive payments to be current performance?	
Should the incentive collar be set at zero (i.e. should incentive represent upside only to NG)?	
How should the caps for the incentive be determined?	
Should this incentive be enduring, or time-limited?	
Other views	

---

[3] For example, aggregate system demand, or disaggregated by DM and NDM load?