

The background of the slide features a close-up, slightly blurred image of electrical meter components, including a meter face with numbers and a terminal block with wires. The image is overlaid with a large, rounded rectangular frame in a light blue color.

Theft of Electricity and Gas

Metering workgroup presentation
18 January 2006

Introduction

- What is theft
 - Meter tampering
 - Restoration of supply without consent
 - Abstraction in course of conveyance to customer premises

- How much is occurring?
 - Questionnaire issued April 04
 - Difficult to draw conclusions

Why review?

- Concerns raised to Ofgem
 - Incentives and obligations not correct?
 - Changes to market structure
 - DN Sales, Metering Competition, IDNOs, Utility Act changes etc

- Why is Ofgem interested?
 - Impact on honest customers
 - Safety implications

- Ofgem role
 - Regulatory framework
 - Enforcement

Work to date

- Discussion Document *April 2004*
- Way Forward Document *January 2005*

- ERA/ENA commitment to provide report to Ofgem
- Workgroups established

Principles

- Revised principles
 - Customer risk and perception
 - Incentives (regulatory safeguards if needed)
 - Not require Ofgem intervention
 - Cost effective & take into account impact of theft

- Judge current arrangements and changes

January 2005 Recommendations

- GT, DNO and supplier obligations to prevent, detect and investigate theft
- Implement scheme to improve incentives / remove disincentives on suppliers, DNOs and GTs to meet obligations.
- Obligations should be supported by industry developed codes of practice
- DNOs and GTs should not be required by licence to provide RPS for use by suppliers on their networks
- All parties need to make provisions for RPS

A large, central version of the ofgem logo is positioned in the middle of the slide. It features the word "ofgem" in white lowercase letters on a red rounded rectangular background. The background of the slide is a light blue gradient with a faint image of a power plug and a person sitting at a desk.

Promoting choice and value for all
gas and electricity customers