

The title "Supply Licence Review" is centered within a large, rounded orange-bordered box. The text is in a bold, dark blue, sans-serif font. The background of the slide is a blurred image of electrical components, including a white plastic outlet and a metal meter.The subtitle "Metering Work Group" is centered below the main title. It is in a bold, black, sans-serif font.

SLC 17 - Overview

- SLC 17 - Key elements
 - Settlement
 - Billing
 - Safety
 - Other
 - Tampering/Theft
- Present position
- Remove?
- Refine?

SLC 17 (Gas) - Settlement

Present Position

- Uniform Network Code makes provision for two yearly inspection read to be made

Removal?

- UNC requires transporter to take read after two years for Annual Read meters (4 months for Monthly Read meters)
- Rely on competition to determine customer service?

Refine?

- UNC allows for remote read to be a valid meter read

SLC 17 (Electricity) - Settlement

Present Position

- BSC requires meter reading for 97% of volume of settled energy in 14 month period. If target not met, liquidated damages are due

Removal?

- No formal link between SLC 17 and BSC, although could assume two year rule underpins 14 month target
- Rely on competition to determine correct level of customer service?

Refine?

- BSC will accept remote reads for settlement

SLC 17 (Gas) - Billing

Present Position

- provides a backstop read when read in conjunction with SLC 40. No clear linkage to billing or billing accuracy

Removal?

- Removal of right to back bill?
- Robust ADR?
- Billing CoP in licence?

Refine?

- Innovation - readings could be assumed to meet billing and accuracy requirements.

SLC 17 (Electricity) - Billing

Present Position

- Two year read can be thought of as a backstop read when read in conjunction with SLC 40. No clear linkage to billing or billing accuracy

Removal?

- Removal of right to back bill together with robust ADR?.
- Link a Billing CoP in licence?

Refine?

- Innovation - readings could be assumed to meet requirements for customer billing and to lead to greater billing accuracy.

SLC 17 (Gas) - Safety

Present Position

- clear reference to safety

Removal?

- Is it right for Ofgem monitor/enforce safety issues?
- make meter safety responsibility of supplier?
- MAMCoP inspection reqt?

Refine?

- extended inspection period where a smart meter installed?
- risk assessment?

SLC 17 (Electricity) - Safety

Present Position

- clear reference to safety - excludes HH meter systems

Removal?

- Is it right for Ofgem monitor/enforce safety issues?
- Risk assessment?
- make meter safety responsibility of supplier?
- CoP/MAM inspection periods?

Refine?

- If a smart meter is installed should it be reclassified as a NHH meter?

SLC 17 (Gas) - Other

Present Position

- Provides for battery change - certain meter designs/PPMs

Removal?

- Probably undesirable for batteries to be left to emergency callouts.
- Does the 'where necessary' mean anything?

Refine?

- Smart meters – remote alarms?

SLC 17 (Electricity) - Other

Present Position

- refers to “associated installation” as well as meter

Removal/Refine?

- associated installation no more likely to be an issue than meter

SLC 17 (Gas) – Tampering/theft

Present Position

- clear reference to tampering and illegal abstraction.

Removal?

- Rely on some general requirement for suppliers to detect and prevent theft?
- Allow suppliers to undertake some form of risk assessment ?

Refine?

- Smart metering – remote alarms?
- How deal with bypass?

SLC 17 (Electricity) – Tampering/theft

Present Position

- clear reference to tampering and illegal abstraction.

Removal?

- rely on general requirement for suppliers to detect and prevent theft?

Refine?

- Assume smart meter can detect and report attempts to tamper
- How deal with by-pass

A large, central version of the ofgem logo, featuring the word "ofgem" in white lowercase letters on an orange rounded rectangular background. The background of the slide is a faded image of electrical components, including a three-pin plug and a fuse box, with the word "electricity" faintly visible in the background.

ofgem

Promoting choice and value for all
gas and electricity customers