

Vulnerable customers and codes workgroup

Agenda – 12 December 2005, 10.30

1. Welcome and introductions
2. Minutes of 14 November meeting
3. Actions from 14 November meeting
4. Ofgem's discussion paper on Priority Services Register obligations. To include within discussion other papers circulated:
 - Graham Kirby's discussion note
 - energywatch's research report (embargoed)
 - Ofgem's legal comments on the Disability Discrimination Act
5. Action points
6. Issues register
7. AOB

Date and subject of next meeting:

16 January 2005 - SLC26 (Code monitoring and reporting), SLC27 (Code approval and compliance), and SLC39 (Complaint handling)