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NEW SUPPLIER IS APPOINTED FOR CUSTOMERS OF THE TEAM GROUP OF COMPANIES LIMITED

Ofgem has today appointed npower as the new gas and electricity supplier for customers of the Team Group of Companies UK Limited after it went into insolvency on November 30.

If a supply company fails, Ofgem has powers provided by licence conditions made under the Gas Act 1986 and Electricity Act 1989 to protect customers from the risk of disconnection by appointing a new supplier for them.

The Team Group has 750 business customers and Ofgem is working with both companies. npower will be writing to customers shortly, to explain the terms of their supply and that customers receive full information and advice. The arrangements ensure that The Team Group's customers will continue to be supplied without interruption.

If a customer wishes to enter into a contract with another supplier, they should contact that supplier who will provide the information they need and arrange the transfer. energywatch can provide a factsheet on choosing a new supplier and list of suppliers. Their telephone number is 08459 060708.

- Ends -

Notes to editors:

1. For further information any customers of the Team Group of Companies Limited should contact the number given on their bill.

2. Copies of the Last Resort Supply Directions are available from the Ofgem website at www.ofgem.gov.uk

3. Ofgem is the Office of the Gas and Electricity Markets, which supports the Gas and Electricity Markets Authority, the regulator of the gas and electricity industries in Great Britain. Ofgem's aim is to bring choice and value to all gas and electricity customers by promoting competition and regulating monopolies. The Authority's powers are provided for under the Gas Act 1986, the Electricity Act 1989 and the Utilities Act 2000. In this information note, the functions of the Authority under the relevant Acts are, for simplicity, described as the functions of Ofgem.

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