Working with customers to understand contingency arrangements

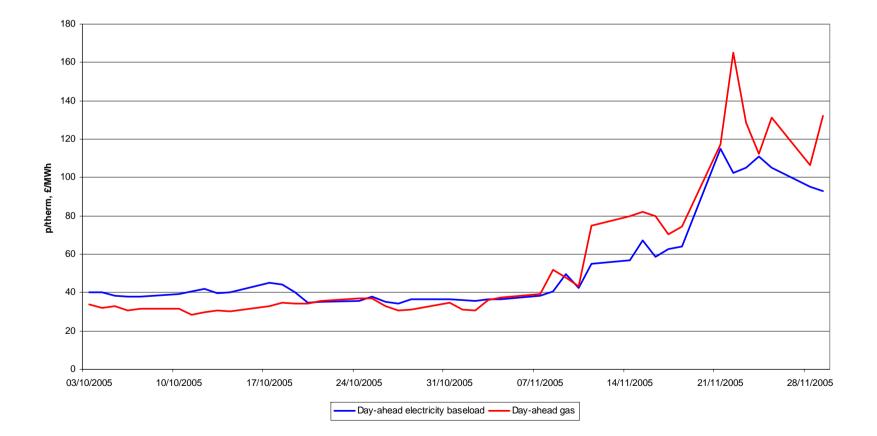
Sonia Brown Director, Markets, Ofgem

Introduction

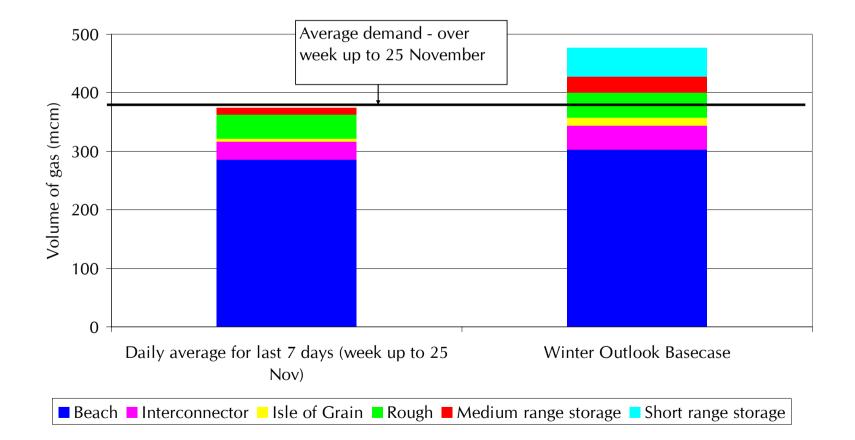
Winter to date

Work with the demand side Overview of current contingency arrangements

Winter prices to date



November gas supplies



What is Ofgem doing?

Written to EU Commission

Interconnector flows – GB-Continent price differential

Changes to other market arrangements e.g. Spain

Written to NG re Isle of Grain

≻UIOLI

≻Transparency

Working closely with DTI – offshore market monitoring

Written to IUK - Import capacity

Working with customers

Ofgem request NG to publish Winter Outlook Report

➤Consultation in May

➢ Final report in October

Chair the Demand Side Working Group

➢Work to remove potential barriers to demand side participation

Customer seminars

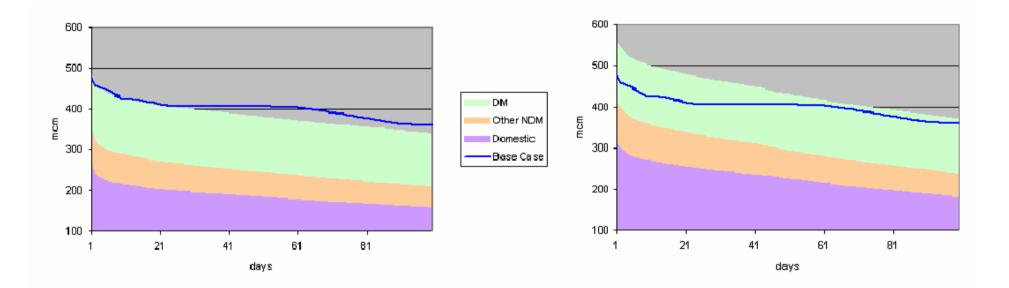
>Ensuring key messages are delivered to wide customer audience

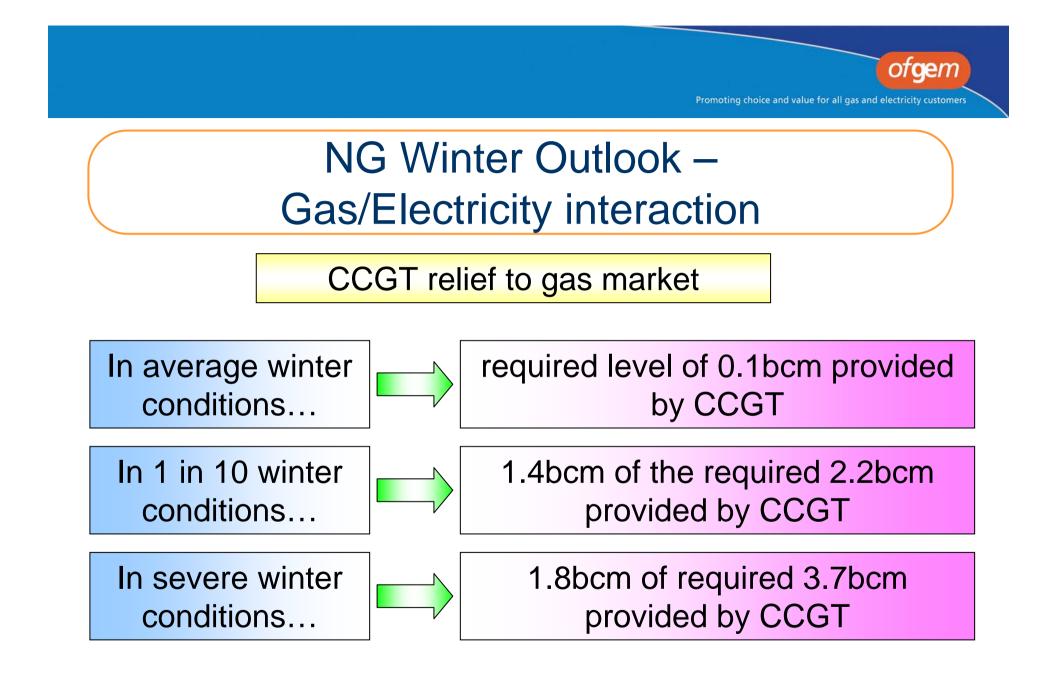


NG Winter Outlook - Gas

Average winter









 \checkmark

 \checkmark

 \checkmark

Ofgem's work

Key objective: find 'quick wins' in these areas for winter

Information

>NG's role as residual balancer

Barriers to commercial demand side response
OCM
Environmental restrictions



Making markets work...

Seeking to ensure route to market for all parties

Improved information

➤Gas Balancing Alert (GBA)

Improved incentives on shippers

≻code modifications



GBA – Normal market arrangements

NG to issue a Gas Balancing Alert (GBA)

- GBA triggered day ahead
- Forecast demand \geq anticipated available supplies
- Potential for within day option e.g. sudden events

ОСМ	Normal market operation	Opportunities for customers and suppliers to assist system balancing



Stages of Gas emergency

Stage 1: Notice of a potential emergency



 opportunities for customers and suppliers

Stage 2: Declaration of emergency

Stage 3: Firm load shedding

Stage 4: Allocation of gas and network isolation

Stage 5: Restoration



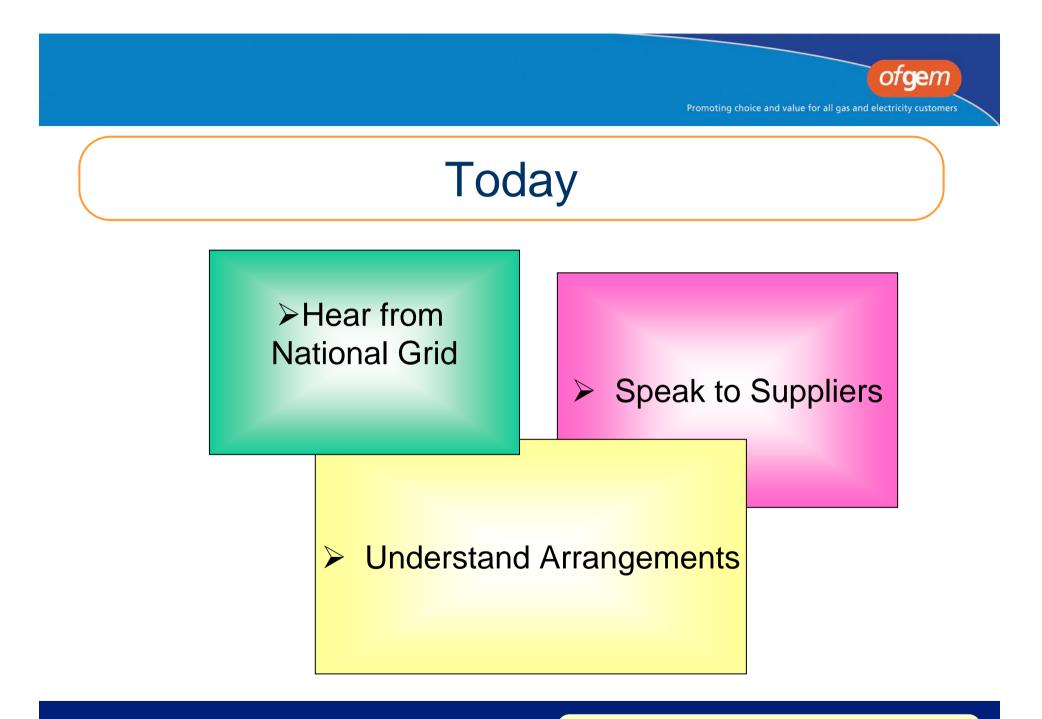
Role of JRT

Joint Response Team

≻Ofgem, DTI, HSE

Liaise with Network Emergency Coordinator (NEC)

Industry communications hub





Promoting choice and value for all gas and electricity customers