Statement by the Gas and Electricity Markets Authority, following an investigation into Southern Electric Gas Ltd's and SSE Energy Supply Ltd's compliance with standard licence condition 48 of their gas and electricity supply licences.

Ofgem has investigated Southern Electric Gas Ltd's and SSE Energy Supply Ltd's (collectively referred to as "SSE") marketing practices during the period June 2003 to April 2004 ("the relevant period").

Having taken full account of all relevant evidence, including the steps taken by SSE to reduce the number of marketing complaints and enquiries received by energywatch, the Gas and Electricity Markets Authority has concluded that there was insufficient evidence to demonstrate that SSE was in breach of its obligations during the relevant period.