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Dear Richard

**Informal Consultation on Changes to Gas RIGs**

Thank you for the opportunity to comment on the above proposals. I am responding on behalf of the consortium seeking to acquire the northern DN.

We support the changes Ofgem is making and have only one comment on the current draft. In the customer survey questionnaire the current phrasing of question 5 will, in our opinion, draw a negative response from the customer. It would be better worded as "How satisfied were you with the length of time it took to complete the work and restore your gas supply?"

It would assist our consortium if we could be provided with copies of the reporting templates as soon as they are available.

I hope you find this response helpful and if you wish to discuss please do not hesitate to give me a ring.

Yours sincerely

Stephen Parker

Gas Regulation Manager