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Dear Ian,

**Ofgem proposals: Gas Suppliers' Licence Standard Licence Condition 21 –
Publication of Information to Customers**

Thank you for your letter of 1 March 2005 in which Ofgem proposes to issue a direction under Standard Licence Condition 21 of the Gas Suppliers' Licence relieving suppliers from certain of their obligations under that licence condition.

BP's response is not confidential and may be placed on Ofgem's website or in its library.

BP supports Ofgem's view, and that of most other gas suppliers who responded to your enquiry in August 2004, that the requirements of SLC21 as currently drafted may result in significant changes being necessary to supplier systems and processes in order to distinguish between NGT's remaining DNs and those operated by other licensed GTs after DN Sales, currently scheduled for 1 June 2005.

BP also agrees that a cost effective solution to the concerns raised would be to issue a direction relieving suppliers from the obligation to print the name and address of the relevant GT on customer bills, and instead requiring them to print a telephone number that customers can call to obtain this information.

In conclusion, BP supports Ofgem's proposal and the proposed effective date of 1 June 2005.

Yours sincerely,

Beverly Ord
Regulatory Affairs

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