

Deliverables

Deliverables Quarter	No.	Met targ	Met early	Met late	Not Met
1	6	4	-	1	1
2	13	9	2	-	2
3	12	6	1	-	5
Total	31	19	3	1	8

Activity	Action	Delivery Period	Met/ On Target	Comment
Wholesale markets	Secure release of offshore gas information to the wider market	Q1	Yes	Achieved Q1.
Retail Competition	Publish proposals on improving information available to customers to help them make the best choice for them in the supply market	Q1	Yes	Met Q2.
Retail Competition	Review the supply licences in the light of Better Regulation principles, with the objective of improving the targeting and effectiveness of regulation, and to reduce barriers to market entry - Publish work-plan for review	Q1	No	amended timetable work-plan.
BETTA	Submit core industry documents to Secretary of State for designation	Q2	Yes	Achieved Q2.

Wholesale markets	Publish conclusion of review of imbalance price rules in electricity and gas markets	Q2	No	Initial consultation was published in Q1 2004. Industry review group established to consider cash out issues (commenced Q3) – we intend to develop conclusions to update in Q4 and publish document by Q1 05.
Security of Supply	Announce plans for security of supply for winter 2004/5	Q2	Yes	Achieved Q1.
Security of Supply	Publish conclusions of cash-out review	Q2	Yes	Achieved Q2.
Security of Supply	Publish conclusions of top-up review	Q2	Yes	Achieved Q2.
Metering	Facilitate industry's adoption of new arrangements to accommodate metering competition under the Review of Gas Metering Arrangements project	Q2	Yes	
Retail Competition	Complete research on the role of brand independence in securing effective separation of supply and distribution businesses	Q2	Yes	Achieved Q2.
Electricity Transmission	Approve appropriate arrangements for GB electricity transmission charging	Q3	No	
BETTA	Start trialling and testing of systems necessary for BETTA 'Go Live'	Q3	Yes	Achieved Q3
Wholesale markets	Obtain European Commission approval to regulated third party access exemptions where Ofgem assesses proposed infrastructure meets exemption requirements	Q3	Yes	Achieved Q2.

Metering	Publish final proposals for any price control of electricity metering from April 2005	Q3	Yes	Achieved Q3.
Retail Competition	Review the supply licences in the light of Better Regulation principles, with the objective of improving the targeting and effectiveness of regulation, and to reduce barriers to market entry - Publish initial findings of review	Q3	No	Proposed target is now Q1 05/06
DPCR	Publish distribution price control review initial proposals	Q1	Yes	Achieved Q1.
Electricity Transmission	Publish statement on transmission investment for Renewable Energy Development	Q1	Yes	Achieved Q1.
DN Sales	Publish Authority decision on consumer benefits arising from DN sales	Q2	No	Publishing RIA in Nov. Decision now expected January Authority meeting.
Electricity Transmission	Publish proposals on transmission investment for Renewable Energy Development	Q2	Yes	Achieved Q2. Completed on target - initial proposals published in Aug 04
Electricity Transmission	Initial consultation on interim NGC price control	Q2	Yes	Achieved Q1. Completed ahead of target and published in May 04.
Connections	Implement national DNO service level agreement for unmetered customers	Q3	No	Target revised to Q4 as implementation is due 1 st April 2005.
Connections	Introduce GT standards of service licence condition	Q3	No	New condition to be introduced as part of DN Sales.
DPCR	Publish distribution price control review final proposals	Q3	Yes	Achieved Q3

Effective implementation of European legislation	Working to ensure appropriate implementation of new EU legislation, both directly and in collaboration with relevant Government departments, eg Gas (2003/55/EC) and electricity (2003/55/EC) Directives and electricity Regulation (1228/2003)	Q3	Yes	
Influencing new draft European legislation	Providing appropriate advice to the relevant Government department and representing Ofgem's views directly Gas Regulation (COM (2003)741)	Q3	Yes	
Environmental Action Plan	Publish update of Ofgem's guidelines on suppliers' green offerings	Q3	No	Draft guidelines are on target. However to allow six week's consultation as required by revised IA guidelines and to avoid Christmas publication blackout, final guidelines will not be issued until Q4.
Modifications	Secure agreement to gas supply licences including Supply Point Administration Agreement	Q1	Yes	Achieved Q1.
Credit Issues	Publish consultation document on detailed proposals for credit cover arrangements for network operators	Q2	Yes	Achieved Q2. Published 30 September.
Government Affairs	Finalise revised arrangements for preparing impact assessments	Q2	Yes	Achieved Q2.
Government Affairs	Publish revised Energy Guidelines following the Authority gaining new powers relating to the EU Modernisation of competition law	Q2	Yes	Achieved Q2. Draft guidelines published in August

Consumer Affairs	Complete review of the Memorandum of Understanding for working with energywatch	Q3	Yes	Achieved Q3
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Performance Indicators

Of the 11 performance indicators measured quarterly; 9 were achieved, 1 was not achieved, and 1 was not measured.

Activity	Action	Monitored	Met	Comment
Quality of Service	Single standards of performance determinations are resolved or an alternative course of action is recommended within 16 weeks in 95% of cases	Quarterly	N/A	None received.
Licensing	80% of all licence applications will be processed within 12 weeks of receipt	Quarterly	No	Those licences which were not granted within 12 weeks were GT licences which had an 8 week statutory consultation period.